



## BOARD OF ADJUSTMENT

### BOARD DETAILS



OVERVIEW

 **SIZE** 7 Seats

 **TERM LENGTH** 3 Years

 **TERM LIMIT**

The primary duty of this Board is to hear and decide appeals or decisions made by the Zoning Administrator in enforcement of the Zoning Ordinance. Members also hear appeals from the Zoning Administrator's decisions in granting or denying variances and issuance of use permits and hear and decide all matters referred to the Board by the Zoning Administrator. There are seven members appointed for three-year terms and the Board meets on an as-needed basis.

IT IS IMPORTANT TO NOTE THAT ALL MEETINGS ARE HELD IN THE CITY COUNCIL CHAMBERS AND ARE VIDEO AND AUDIO RECORDED.



DETAILS

### ENACTING RESOLUTION

ENACTING RESOLUTION  
WEBSITE



## BOARD ROSTER



### BRADEN J BIGGS

**Position** Board Member

**1st Term** Oct 31, 2017 - Oct 31, 2020

Email: bradenbiggs@gmail.com  
Mobile: (573) 586-8787  
Address:  
2492 W Cactus Wren  
Apache Junction, AZ 85120



### JUDY BOREY

**Position** Board Member

**1st Term** Oct 31, 2017 - Oct 31, 2019

Email: judyborey@gmail.com  
Home: (480) 699-0569  
Home: (480) 239 0651  
Address:  
2122 N Idaho Road  
Apache Junction, AZ 85119



### LUCIANO BUZZIN

**Position** Board Member

**1st Term** Oct 31, 2017 - Oct 31, 2020

Email: lbuzzin@nchsi.com  
4803744023  
Address:  
3355 S Cortez #35  
Apache Junction, AZ 85119



### JESSE GAGE

**Appointing Authority** City Council  
**Position** Board Member

**3rd Term** Oct 31, 2018 - Oct 31, 2021

Email: jessegage@aol.com  
Home: (602) 291-6552  
Address:  
839 N Vista  
Apache Junction, AZ 85119



### FRANK F SCHOENBECK

**Appointing Authority** City Council  
**Position** Board Member

**2nd Term** Oct 31, 2015 - Oct 31, 2019

Mobile: (541) 513-2932  
Address:  
525 E. Fried Ave.  
Apache Junction, AZ 85119



### WALKER J WALDIE

**Position** Board Member

**1st Term** Oct 31, 2018 - Oct 31, 2021

Email: walkerjwaldie@gmail.com  
Home: (480) 208-1718  
Address:  
1519 S San Marcos Dr  
Apache Junction AZ, AZ 85120



### VACANCY

**Position** Board Member

# City Of Apache Junction - Member Attendance Report - 2019

## Board of Adjustment

Member	Feb 11, 2019	Apr 08, 2019	May 13, 2019	Jul 08, 2019	TOTALS
Michael Weller	P	P	E	E	50.0%
Judy Borey	P	P	P	P	100.0%
Braden J Biggs	P	P	P	P	100.0%
Walker J Waldie	P	P	P	A	75.0%
Frank F Schoenbeck	P	P	P	P	100.0%
Jesse Gage	P	P	P	P	100.0%
Luciano Buzzin	P	A	P	P	75.0%

Present:

7

6

6

5

85.71%

Absent:

0

1

0

1

7.14%

Excused:

0

0

1

1

7.14%

\* P = Present

\* A = Absent

\* E = Excused

\* C = Canceled

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**Profile**

Frank

First Name

F

Middle Initial

Schoenbeck

Last Name

525 E. Fred Ave

Street Address

Suite or Apt

Apache Junction

City

AZ

State

85119

Postal Code

**Mailing address (if different from street address entered above):**

525 E. Fred Ave Apache Junction

satchthemo@yahoo.com

Email Address

Home: (541) 513-2932

Primary Phone

Home:

Alternate Phone

**Are you a resident of the City of Apache Junction?**☒ Yes ☐ No**Length of residency in the City of Apache Junction (if applicable):**

7 years

**Do you own commercial property in the City of Apache Junction?**☐ Yes ☒ No**Do you operate a business in the City of Apache Junction?**☐ Yes ☒ No**Name and address of business (if applicable):****Are you a graduate of the City of Apache Junction Citizen Leadership Institute?**☒ Yes ☐ No**Are you a registered voter?**☒ Yes ☐ No**Which Boards would you like to apply for?**

Board of Adjustment: Submitted

Planning and Zoning Commission: Submitted

**Are you now serving, or have you ever served, on a City of Apache Junction board or commission?**

☒ Yes ☐ No

**If yes, please list name of board/commission and dates served:**

Parks and Recreation 2015-present Board of Adjustment 2015-present Library Board 2018-present

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## **Employment/Retirement**

**Are you currently employed?**

☒ Yes ☐ No

Mountain View Lutheran Church  
Employer

Events Coordinator  
Job Title

**If you are retired, please indicate your former occupation or profession:**

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## **Education and Community Service**

**Schools Attended/Years/Degrees Earned:**

University of Wisconsin-Madison BA-1975, Political Science and History

**Civic Activities-Service Organizations/Office Held/Years (If none, please state N/A)**

Library Board, Junction City, Or. 4-H Club leader, Junction City, Or. VFW 5 years

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## **Interests & Experiences**

**What do you believe the key responsibility of board, commission or committee members to:**  
**a) the city council and/or district, b) the citizens of Apache Junction, c) other board,**  
**commission or committee members?**

A) Provide a private citizen's perspective on issues at hand. That input would be the result of considering the research and testimony presented to the commission. B) Represent the "man on the street's" point of view. Maintain and promote opportunities for public input. C) Objectively listen to all points of view presented. Express my own ideas in a respectful manner and base those ideas on an understanding of the issue. Support the consensus of the commission even though it may not be exactly what I desired.

**Please state the reasons why you feel you are qualified to serve on this board, commission or committee:**

My career was based on learning a trade, cabinet/furniture making, and then using the leadership skills learned in the US Navy to become a manager. Success in management means gathering information and making good decisions as does success on a commission.

**Please state why you would like to be appointed to this city/district board, commission or committee:**

I like this city and the people in it. We plan to stay here and its future is important to us. Apache Junction is going to grow as I learned participating in the ASU project and that growth will need direction. I have no specific ax to grind, I'd just like to inject what common sense I have to the process.

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## **Resume**

IMG\_8843.JPG

Upload a Resume

## **Frank Schoenbeck**

525 E. Fred Ave.  
Apache Junction, Az. 85119  
Phone: (541) 513-2932  
Email: usn3622@gmail.com

### **EDUCATION**

B.A. University of Wisconsin, Political Science/History

### **EMPLOYMENT**

2017-Present Events Coordinator, Mountain View Lutheran Church

2004-2007 Production Manager, Custom Craftworks, Eugene, Or.

- Organized parts, set up inventory and ordering system
- Supervised installation and operation of CNC equipment
- Established a more positive workplace culture
- Trained 4 area supervisors to become a Production Management Team, eliminating the Production Manager position

2002-2004 Customer Service Manager, LA Mesa RV, Coburg, Or.

- Inspected new and trade in recreational vehicles, wrote up repairs
- Received customer input regarding their issues, assured resolution
- Provided support for customers' post repair issues
- Mastered company's service tracking program
- Temporarily assigned Service Manager duties (3 months)

1992-2002 Cabinet Department Manager, Marathon Coach, Inc., Coburg, Or.

- Facilitated cabinet drawing improvement through feedback process
- Streamlined tool issuing process
- Developed, wrote, edited, printed, and distributed company newsletter
- Designed spreadsheet to provide plant wide weekly production totals
- Established and presented a damage prevention program

1991-1992 Furniture Foreman, Westwood Industries, Junction City, Or.

- Designed and developed three production lines of unfinished furniture
- Hired and trained staff.
- Maintained output to meet inventory needs of retail store

1984-1991 Cabinetmaker, The Cabinet Factory, Eugene, Or.

### **MILITARY**

1967-1971 U.S. Navy, Damage Controlman 2nd Class Petty Officer  
Vietnam Service

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**Profile**

Treva

First Name

P.

Middle Initial

Williams

Last Name

879 n. Plaza Dr. bldg101D

Street Address

Suite or Apt

Apache Junction

City

AZ

State

85120

Postal Code

**Mailing address (if different from street address entered above):**

P.O. Box 1118 Apache Junction AZ 85117

trevawilliamsortiz@yahoo.com

Email Address

Mobile: (602) 585-6631

Primary Phone

Home:

Alternate Phone

**Are you a resident of the City of Apache Junction?**☒ Yes ☐ No**Length of residency in the City of Apache Junction (if applicable):**

1 year

**Do you own commercial property in the City of Apache Junction?**☐ Yes ☒ No**Do you operate a business in the City of Apache Junction?**☐ Yes ☒ No**Name and address of business (if applicable):****Are you a graduate of the City of Apache Junction Citizen Leadership Institute?**☐ Yes ☒ No**Are you a registered voter?**☒ Yes ☐ No



**Which Boards would you like to apply for?**

Board of Adjustment: Submitted  
Health and Human Services Commission: Submitted  
Municipal Property Corporation : Submitted  
Parks and Recreation Commission: Submitted  
Library Board: Submitted  
Public Arts Commission: Submitted

**Are you now serving, or have you ever served, on a City of Apache Junction board or commission?**

☐ Yes ☒ No

**If yes, please list name of board/commission and dates served:**

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**Employment/Retirement**

**Are you currently employed?**

☒ Yes ☐ No

self employed  
Employer

Real Estate Appraiser  
Job Title

**If you are retired, please indicate your former occupation or profession:**

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**Education and Community Service**

**Schools Attended/Years/Degrees Earned:**

Included in my resume.

**Civic Activities-Service Organizations/Office Held/Years (If none, please state N/A)**

Who' Who 1984,1985. senator/ President of Student Government, Parkland College

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**Interests & Experiences**

**What do you believe the key responsibility of board, commission or committee members to:**  
**a) the city council and/or district, b) the citizens of Apache Junction, c) other board,**  
**commission or committee members?**

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To serve the citizens of the community. Add value to the lives of the citizens. To know the needs of the citizens and the history of Apache Junction. To make Apache Junction attractive to the citizens and visitors. To create a cohesiveness and bring experiences to the community that are of interest to the citizens.

**Please state the reasons why you feel you are qualified to serve on this board, commission or committee:**

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I have a history of public service. I have lived all over the world and I love people. People seem to be attracted to me and have a comfort level that is very familiar to them. And, I just love to help people. I feel that Apache Junction is the most unique place I have ever been to. I will do whatever is necessary to fulfill my role in this position.

**Please state why you would like to be appointed to this city/district board, commission or committee:**

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Because, I feel I have a unique background and experiences. I would like to use my gifts and talents to show honor to the community.

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## **Resume**

Treva Williams resume 2019-06-09.pdf

Upload a Resume

# Treva Williams

879 N. Plaza Dr. 101D, Apache Junction, Arizona, United States ♦ Phone: (602)585- 6631 ♦ Email:  
trevawilliamsortiz@yahoo.com

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## EXPERIENCE

01/2005 – 03/2009

### C.G.A INSURANCE

#### *Insurance Sales Agent*

Chicago, Illinois

- Assignments are regularly monitored and work is screened according to agency standards
- Contact customers regarding account status and renewals
- Demonstrated proficiency of basic computer applications, such as Microsoft Office products
- Develop and maintain business relationships with internal and external referral sources
- Drive sales and revenue by assisting customers in making healthcare decisions over the phone
- Ensure applications and paperwork are completed accurately and in a timely manner
- Establish and maintain relationships with lead sources and settlement service providers
- Handle inbound service calls by providing accurate and complete information
- Maintain accurate, current knowledge of all company guidelines system wide, keeping manual up-to date at all times
- Obtain expiration dates for other lines of business from referral customers
- Personal Lines new business sales goals will be mutually agreed upon with Insurance Sales Center Manager
- Proven track record and aptitude toward Personal Lines sales
- Responsible for sales administration and reporting activities
- Solicit referral leads from satisfied customers who were referred to us
- Strong team player ethics, and willingness to help all reach goals
- Supervision Received: Works independently under general supervision. Work is reviewed for overall adequacy in meeting objectives
- Understand, promote and remain current on company underwriting guidelines, announcements, and memos related to changes in company policies and procedures
- Uphold the highest levels of integrity and provide exceptional customer service during all touch points with both internal and external clients

01/2001 – 12/2004

### CARNEIGE MORTGAGE

#### *Mortgage Loan Officer*

Chicago, Illinois

- Assist Mortgage Loan Officer or Mortgage Sales Manager in gathering and preparing loan submissions
- Assist in maintaining Loan Officer calendar for client meeting, sales calls and other bank meetings
- Assist with data entry into Fulton Mortgage Company's loan origination system
- Enter the information into the company processing system
- Established relationships with local referral networks
- Follow the loan through processing to closing and make the applicant lifelong customer
- Guide the applicant through the processing procedure
- Knowledge of processing underwriting and/or closing procedures/federal lending regulations governing real estate lending
- Maintain a positive sales environment by educating potential buyers and referral sources as to the products and services offered by the company
- Maintain a quality network of business relationships that serve as a recurring source of referrals for new mortgage lending opportunities
- Make outbound calls and engage in electronic communications to centers of influence (COI) for business development
- Makes sales calls on potential or existing customers as established in Regions marketing plan to develop new business or retain existing business
- Manage calls efficiently and adhere to work schedule
- Review mortgage pipeline with Branch Manager and/or delegate, as directed by Branch Manager
- Set up new customer files in mortgage system, work with borrower and builder to obtain necessary information

- Stay informed of developing trends in the mortgage industry
- Work with assigned branches to provide information, training and direction regarding mortgage loan products and programs

## **MICROSOFT**

**Chicago, IL**

04/2000 – 02/2002

### ***Trouble shooting consultant***

Walked customers, by phone, through problems in their software programs. Customer/client called into a 800 number to report problem(s) with their software package. I assisted resolving the problem by phone and filed necessary paperwork regarding problems and complaints.

## **EAST CHICAGO CENTRAL HIGH SCHOOL**

**East Chicago, IN**

09/2000 – 05/2009

### ***Teacher***

- -- Develop and review service plans in consultation with students, and perform follow-ups assessing the quantity and quality of services provided
- -- Manage and support vision assistive technology for students and educators, including GPS systems
- -- Perform other related duties as assigned or requested
- -- Provide individual casework/case management/counseling to students and parents to alleviate conditions which interfere with the students' learning
- -- Provides reports and maintain ongoing records on those students receiving O.T. intervention
- -- Responsible for developing, monitoring, and reporting of student Individualized Education Program (IEP) goals
- --Manage and support vision assistive technology for students and educators
- Accept and incorporate feedback on classroom performance given by the Academic Manager to ensure consistent improvement in teaching quality
- Coach and manage paid detainee workers ensuring compliance and assistance at all times within the educational environment
- Conduct highly engaging training sessions that prepare teachers to make effective home visits according to the HOME WORKS! models
- Create and maintain a positive classroom environment that promotes good behavior and adheres to our choice management system
- Develop or assist in development of schemes of work and lesson plans in line with curriculum objectives
- Develops and implements a successful classroom management system
- Draft and manage the submission process for grant proposals and associated reports to individual, corporate and family foundations, maintain a grants calendar
- Maintain communication with the Center Director and/or Assistant Director regarding work repairs and necessary classroom maintenance
- Oversee risk management, legal and insurance practices in coordination with 3rd party resources
- Provide administrative and clerical support to the leadership team (calendar, mail, copies, file management etc.)
- Provide administrative support for training sessions, assure all training materials are prepared and ready for each session
- Provides ongoing communication with Child Development Center Manager and the treatment team regarding concerns with child or parent behaviors
- Supervise and provide support for a team of Program Directors and Trainers overseeing hiring, training and staff retention efforts
- Work with the Data Specialist to support the data collection process

## **BRADLEY ACADEMY**

**Avondale, Arizona**

09/2009 – 06/2018

### ***Teacher***

- -- Develop and review service plans in consultation with students, and perform follow-ups assessing the quantity and quality of services provided
- -- Manage and support vision assistive technology for students and educators, including GPS systems
- -- Perform other related duties as assigned or requested
- -- Provide individual casework/case management/counseling to students and parents to alleviate

- conditions which interfere with the students' learning
- -- Provides reports and maintain ongoing records on those students receiving O.T. intervention
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- Supervise and provide support for a team of Program Directors and Trainers overseeing hiring, training and staff retention efforts
- Work with the Data Specialist to support the data collection process

## **WRITER**

I was a columnist and reporter for the "Post Tribune". The largest Chicagoland and Northwest Indiana newspaper. My column addressed local topic and interest in the community.

## **EDUCATION**

2018 – 2019

### **STRATFORD CAREER INSTITUTE**

### **Certificate in Dental Hygienist/Assistant**

Anatomy and physiology of Head and face. Learned how to apply sealants to teeth and how to take rays. Learned the history of dentistry and the common diseases that effect the mouth. Learned about anesthesia and sedation. Learned pharmacology and the schedule of narcotics. Also, purchased my own copy of the "Stearns Merck Manual" the PDR of dentistry.

2018 – 2019

### **ESTRELLA MOUNTAIN COMMUNITY COLLEGE**

Anatomy and Physiology. Economics. Accounting

2008 – 2009

### **TRUMAN COLLEGE**

Corporate Accounting. Cost Accounting. I had superior success in this course. The professor, called his attorney from Las Vegas to ask me if I would be a Mergers and Acquisitions Consultant. They provided me with the free legal contracts to start my own consulting business for J.D. Byrider. This is a booming new enterprise because of the record number of mergers and acquisitions because of 911. This is when I purchased my own copy of Hoovers. Mr. Richard Plantain is a reference to my business skills.

1987 – 1989

### **PURDUE UNIVERSITY CALUMET**

**M.S.**

Studied to be a English School teacher with a K-12 certification. Learned to write my own IEP, individualized Educational Plan. I have all of the special education endorsements. At the elementary/ junior high level this qualifies me to teach language arts with a minor in Math and Science.

1980 – 1985      **UNIVERSITY OF ILLINOIS**      **B.A.**  
My major was psychology with a minor in criminology.

2016 – 2017      **STRATFORD CAREER INSTITUTE**      **Real Estate Appraiser**  
Received training to be a real estates appraiser. From this I started my own business called MCN Marketing. This qualifies me to be an investor as well as an appraiser. My business consultant is Tyler Hicks a well known real estate millionaire. I also marketed "cash out" and second mortgages. I wrote my own scripts to contact potential customers by phone.

1980 – 1983      **PARKLAND COLLEGE**      **A.A.S**

1974 – 1980      **RANTOUL TOWNSHIP HIGH**      **H.S. Diploma**

**CAMPAIGN COORDINATOR**      My writing skills put me in contact with Jesse Jackson when he ran for president. I overseen all of his written material and campaign meetings for all of Champaign County ,Illinois. Also, wrote all of Scott Kings material and organized his meetings when he ran and won the Mayor of Gary, Indiana. Wrote and organized materials for Gary Hart when he ran for president.

**SUMMARY**      I have a very keen interest in the medical field. I finally found outwho I was created to be. I intend to put my B2B skills into the medical field. I recently done alot of research on the history of surgery. I have been doing alot of research on cancer. I receive periodicals such as the AMA, The Indian Journal Of Medicine. I often correspond withDoug Kaufman that has a daily program called "Know The Cause". All my life I have been surrounded by the medical community. My sister is a psychiatric nurse and my father was a Psychiatrist. My cousin is a Pediatric Oncologist. I grew up flipping through the DSMIII and the PDR and looking a Haldol coffee cups and prescription pads. I know my greatest value is in the medical field. Iam very excited to get into this field. I feel I will be a leader in the medical field.

**AWARDS AND SERVICE**      "Who's Who in American Colleges And Universities" 1984 & 1985. President of Student Government in college 1984 and Senator of Student Government 1985. The year I ran for President of Student Government was the highest voter turnout in the history of the campus.

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**Profile**

Deon

First Name

Smoier

Middle Initial

Last Name

525 S. Vista Road

Street Address

Suite or Apt

Apache Junction

City

AZ

State

85119

Postal Code

**Mailing address (if different from street address entered above):**

Same as above

deoninaz@yahoo.com

Email Address

Mobile: (480) 789-2268

Primary Phone

Home:

Alternate Phone

**Are you a resident of the City of Apache Junction?**☒ Yes ☐ No**Length of residency in the City of Apache Junction (if applicable):**

20 years

**Do you own commercial property in the City of Apache Junction?**☐ Yes ☒ No**Do you operate a business in the City of Apache Junction?**☐ Yes ☒ No**Name and address of business (if applicable):****Are you a graduate of the City of Apache Junction Citizen Leadership Institute?**☐ Yes ☒ No**Are you a registered voter?**☒ Yes ☐ No

**Which Boards would you like to apply for?**

Board of Adjustment: Submitted  
Planning and Zoning Commission: Submitted  
Public Safety Personnel Retirement Board: Submitted

**Are you now serving, or have you ever served, on a City of Apache Junction board or commission?**

☐ Yes ☒ No

**If yes, please list name of board/commission and dates served:**

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**Employment/Retirement**

**Are you currently employed?**

☒ Yes ☐ No

Walmart  
Employer

Assistant Store Manager  
Job Title

**If you are retired, please indicate your former occupation or profession:**

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**Education and Community Service**

**Schools Attended/Years/Degrees Earned:**

Apache Junction High School 1983 Diploma Mesa Community College 1990 AAG Arizona State University  
Business Administration Major: Finance 2000

**Civic Activities-Service Organizations/Office Held/Years (If none, please state N/A)**

Arizona Crime Prevention Association - Prior Board Member

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**Interests & Experiences**



**What do you believe the key responsibility of board, commission or committee members to:**  
**a) the city council and/or district, b) the citizens of Apache Junction, c) other board,**  
**commission or committee members?**

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a) To help make the City of Apache Junction a safe and enjoyable location for residents and visitors. b) To help the citizens of Apache Junction improve our community. c) To work with fellow board or committee members to make Apache Junction the best place to live and visit in the State of Arizona

**Please state the reasons why you feel you are qualified to serve on this board, commission or committee:**

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I have a balance of education and common sense to go along with my years of business management experience which I feel will serve the board well

**Please state why you would like to be appointed to this city/district board, commission or committee:**

---

I would like to give back to the community I was raised in and came back to live in.

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## **Resume**

[Resume\\_7.22.19.doc](#)

Upload a Resume

# Deon M. Smoyer

525 S Vista Rd., Apache Junction, AZ 85119  
Phone 480-789-2268  
E-mail [deoninaz@yahoo.com](mailto:deoninaz@yahoo.com)

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## **Work Experience:**

**Aug., 2018 – Current**

### **Walmart Assets Protection Assistant Store Manager**

Responsible for all store related compliance, safety and assets protection. Work rotation as the Manager on Duty for an \$80 million store. Conduct all investigations into store losses to include external apprehensions, internal theft and all accidents to reduce losses to Walmart. Directly supervised 15 – 20 hourly associates including Assets Protection , Assets Protection Customer Hosts, Claims, Receiving and Personnel associates.

**Dec., 2016 – April 2, 2018**

### **Orion Lending Account Executive**

Coordinated sales with mortgage brokers and loan officers to accept and fund loans for home purchase and refinancing. Helped structure files to meet FHA, VA, USDA, Conventional and Alt A funding guidelines. Developed relationships with both in house contacts and new broker and loan officer to increase sales.

**March, 2016 – Dec., 2016**

### **Endeavor America Sales Coordinator**

Coordinated sales for the #1 producing Senior Account Executive in the company. I contacted mortgage brokers and loan officer to assist in submitting loans. I worked with loan officers to correctly structure files for maximum approval chances and offered alternative methods and product lines.

**April, 2015 – March, 2016**

### **Department of Child Safety Specialist**

Under direct supervision, performs a variety of tasks at the professional entry level in child protective case management; provides direct or indirect assistance to children and the families; and performs related work as required. Though only classified as a level 1, I take on investigative responsibilities including inspecting homes for emergency placement. Knowledge of regulatory principles, federal and state statutes and rules. Knowledgeable in licensing and certification standards and child welfare best practices.

**May, 2014 – Oct. 2014 ZetX**

### **Director of Sales**

Developed sales approach for a start-up company delivering training and software to law enforcement. Responsible for maintaining budgetary requirements and utilizing my public speaking, organizational, and leadership skills to train and develop new employees and various law enforcement clients.

**Apr. 2011 – Sept. 2014**

### **AFLAC Independent Agent**

Worked with small to mid-size companies providing voluntary, supplemental insurance to their employees. As a independent Agent I was responsible for maintaining a budget, developing new clients, and assisting my existing clients with claim resolution. I would often present information to my clients in a mixed public forum, coordinated and organized insurance enrollment events with other agents to better serve my cliental. Provided exceptional customer service that included timely follow up on actions. Lead diverse work groups and teams while utilizing my conflict resolution skills. Investigative responsibilities were utilized in this position to assist in the claims resolution process. I would work with both the families as well as the insurance companies to obtain the necessary documentation to resolve claim issues.

**Dec. 2010 to May 2011 Advance Technology Institute Virginia Beach, VA**

### **Freshman Admissions Advisor**

Conduct classroom presentations. Worked with students and parents to accurately document financial status and aid in educational financial aid and application process. Provide excellent customer service via phone and face to face interaction. I routinely provided direct or indirect assistance to both the children as well as their families. Case management duties that included maintaining accurate file documentation, ensuring that all paperwork was completed accurately. I would organize and lead diverse groups of people in meetings to a common goal while utilizing my conflict resolution skills.

**Mar. 2000 to Apr. 2012 ATV Safety Institute Irvine, CA**

**A.T.V. Rider Course Instructor**

Conduct the A.T.V. Rider Course to the public throughout the state of Arizona. Give personal face to face instruction on ATV riding. Accurately document participation and submit students for payment.

**Jun 2009 to Dec. 2010 Collins College, Phoenix, AZ**

**National Admissions Representative**

Conduct interviews and tours and evaluate each prospective student based on his/her needs, desires, interests, qualifications, motivations, and commitments. Refer students as appropriate to financial aid and VA. Verify criteria for admission to the school. Provided case management during the admissions process in the most efficient and supportive manner.

**Dec. 2006 to Aug. 2008 Arizona West Builders & Communication Gilbert, AZ**

**Project Manager**

Facilitate the construction of cellular telephone sites from the ground up. Manage and coordinate with cellular project managers, subcontractors, senior management and government inspectors to complete construction in a safe and timely manner. Ensured code compliance for all construction including on site safety and code compliance for inspections.

**Aug. 2004 to Dec. 2007 Tom Henschen & Assoc. Chandler, AZ**

**Realtor**

Provide customer service in the purchase and sale of real estate. Accurately document each transaction to provide the best financial outcome for my clients

**Aug. 88 to Mar. 05 Target Stores Mesa, AZ**

**Multiple Positions Held (Regional Investigations & Training Spec.(3 yrs), District Operations Specialist(2yrs), Multi-Store Assets Protection Team Leader(3yrs), Store Assets Protection Team Leader(7yrs) and Store Security Officer(1yr).**

As the **Regional Investigator**, I was responsible for 35 stores in three states with a sales volume of \$1.2 billion. Conducted training assessments followed by training to bring all assets protection team members to a minimal level of expertise. Worked with peers to develop policies and procedures on conducting major external investigations. Developed methods to identify, investigate and prosecute major external theft organizations that caused losses to Target both locally and nationally. Worked with other retailers and local, state and federal law enforcement agencies to obtain arrests and convictions on these organized groups. Worked high level internal investigations to include all executive cases and large dollar cases. Worked as the regional Law Enforcement Grant Facilitator over several years, procuring funds for local law enforcement to improve equipment, substations and manpower. Provided court testimony on criminal investigations for prosecution.

As a **District Operations Specialist**, I was responsible for eleven stores, with a sales volume of \$385 million throughout Arizona. Conducted internal audits, including building safety, to identify strengths and weaknesses at the store level. Worked with store teams to correct issues and improve efficiency. Worked with Assets Protection Teams on large or difficult internal and external investigations. Provided court testimony on criminal investigations for prosecution. I prepared, analyzed, projected and managed my Regional and District budgets for personnel, services and operations. Developed procedures for internal controls to ensure fiscal accountability. Provided management oversight for District stores for purchasing of Asset Protection equipment and approving all purchases. Analyzed vendor billing for post payment reviews and identification of billing errors. Took corrective action on issues identified during facility audits to improve productivity and efficiency.

As a **Multi-Store Assets Protection Team Leader**, I was responsible for all assets protection within multiple facilities. Responsible for hiring, training and supervising team members in all facets of assets protection. Wrote reports for the prosecution of criminals, attended court and worked with store and district leaders to provide a safe and efficient operation. Provided court testimony on criminal investigations for prosecution. Conducted monthly safety audits of facilities to ensure OSHA compliance.

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**Education**

**U.S. Army Military Police Officer SGT/E-5, Oct. 83 to Mar. 87, U.S. Army**

**Bachelor of Science, Business Administration, Major in Finance, Arizona State University, Tempe, AZ**

**Associates of General Studies, Mesa Community College, Mesa, AZ**

**US Army – Military Police School, Sniper School, Patrol Dog Handler Course**

**References**

**Scott Blum Maricopa County Prosecutor 602-527-6271**

**Jim Schollmeyer Target Store Team Leader 480-334-4545**

**Julie Ann Fusco, Supervisor, Division of Developmental Disabilities 928-514-1223**

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**Profile**

Sean

First Name

O'Hara

Last Name

Middle Initial

525 E Estevan

Street Address

Suite or Apt

Apache Junction

City

AZ

State

85119

Postal Code

**Mailing address (if different from street address entered above):**

N/A

graffix714@gmail.com

Email Address

Mobile: (440) 623-5834

Primary Phone

Home:

Alternate Phone

**Are you a resident of the City of Apache Junction?**☒ Yes ☐ No**Length of residency in the City of Apache Junction (if applicable):**

3 years

**Do you own commercial property in the City of Apache Junction?**☐ Yes ☒ No**Do you operate a business in the City of Apache Junction?**☐ Yes ☒ No**Name and address of business (if applicable):****Are you a graduate of the City of Apache Junction Citizen Leadership Institute?**☐ Yes ☒ No**Are you a registered voter?**☒ Yes ☐ No**Which Boards would you like to apply for?**

Board of Adjustment: Submitted

Planning and Zoning Commission: Submitted

Are you now serving, or have you ever served, on a City of Apache Junction board or commission?

☐ Yes ☒ No

If yes, please list name of board/commission and dates served:

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### Employment/Retirement

Are you currently employed?

☒ Yes ☐ No

Paradigm Consulting  
Employer

Project Manager  
Job Title

If you are retired, please indicate your former occupation or profession:

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### Education and Community Service

Schools Attended/Years/Degrees Earned:

Brecksville Senior High

Civic Activities-Service Organizations/Office Held/Years (If none, please state N/A)

N/A

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### Interests & Experiences

What do you believe the key responsibility of board, commission or committee members to:  
a) the city council and/or district, b) the citizens of Apache Junction, c) other board,  
commission or committee members?

I believe in moving our community forward through economic growth with an eye to future sustainability.

**Please state the reasons why you feel you are qualified to serve on this board, commission or committee:**

I have resided within this community for the past three years. I have seen our population increase and decrease, without any actual economic growth. I feel as a resident I can provide valuable feedback as to actually what this community requires.

**Please state why you would like to be appointed to this city/district board, commission or committee:**

This is my home and I care about preserving the future for the future generations of Apache Junction residents.

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## **Resume**

SPO Resume 2017-lfx.doc

Upload a Resume

# Sean O'Hara

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## **SUMMARY OF EXPERIENCE**

Twenty-three years experience working with engineering teams and analysis of all aspects of in house and customer requirements, including vendor management, system confirmation of design, costing analysis and generating RFP's and RFQ's. I enjoy the ability to work on a small to large sized team and guide assistant team members, in addition I enjoy trading ideas without restraint along with my peers and I possess the aptitude to take high level direction and fill in missing details. I also translate the very technical details of a project or process and relate this data to non-technical staff members so valid and correct decisions can be made across the organization.

This has permitted me to bring a value add to all of the teams that I have participated with and has consistently generated positive customer relations as well as the increase in revenue that goes along with customer satisfaction and the successful completion of the project at hand.

## **EXPERIENCE**

### ***Project MANGER III| Paradigm Consulting/Arizona Public Service| July 2018-present***

- ✓ Migration Project Manager for Harris 800 MHz communications system to replace aging 800 MHz Motorola communications system. Responsible for vendor management and customer relations.
- ✓ Deployment responsibilities included, oversight of vehicular installations (896 vehicles) and portable distributions (1168 radios) as well as training all end users on the operation and maintenance of all equipment related to the communications system.
- ✓ Developed deployment plan and coordination of schedules with dock and unit managers throughout Arizona.
- ✓ Assigned to the B.E.S.S. Project (Battery Electric Storage System). This project will utilize thousands of acres of solar collection devices to return power to the grid during times of increased usage and store power during times of reduced demand. Responsibilities included deployment communications between solar sites and substations.
- ✓ Additionally assigned to corporate wide Windows 10 upgrade effort. This involves the scheduling and completion of the upgrade and/or replacement of end user devices, to ensure a favorable user experience.

**Principal Consultant | Kyber consulting |November 2016-07/2018**

- ✓ Develop new business and maintain existing customer relationships
- ✓ Specify, design and implement customer Smart Grid RF and I.T. solutions both PUC and Commercial
- ✓ Perform propagation studies and detailed attachment location plans for AMI networks
- ✓ Interface with various project teams to understand a clear deployment plan
- ✓ Develop secure wireless and security solutions tailored to the specific needs of the client
- ✓ Review current Security processes and procedures and recommend best practices for the customer
- ✓ Oversee the implementation and monitoring of project deployments and deliverables
- ✓ Troubleshoot and maintain existing AMI networks and assist in network expansion planning.

Prepare weekly project status, performance, inventory and projection reports, and presentations

4/2015 – 7/2016      Itron      Raleigh, North Carolina  
**Technical Project Manager - Level 2**

At Itron I was responsible for integrating our RF solutions. The Cisco CGR environment is a complex security based network and high level support was necessary to project success. I Also supervise Windows and Linux administration along with Cisco firewalls and routers.

- ✓ Maintain and administer the current Microsoft Server (2012r2,2008,2012,SQL) infrastructure
- ✓ Implement, maintain and administer Linux Servers (Centos,Ubunto,Fedora)
- ✓ Network Security testing and vulnerability protection as well as Virus Protection
- ✓ Data protection and network fault tolerance planning and maintenance.
- ✓ Network design and implementations

8/2014 – 3/2015      Interwrx      Mesa Arizona

**Lead Network Administrator / RF Network Design**

As Interwrx is a small ISP, I am responsible for managing the building of RF networked systems as well as implemented hosted customer web sites and email as well as the associated supporting services involved. I Also supervise Windows and Linux administration along with Cisco firewalls and routers. My duties also include sales outreach to the business community to prospect for new customers.

- ✓ Maintain and administer the current Microsoft Server (2012r2,2008,2003,SQL) infrastructure
- ✓ Maintain and administer remote access (VPN) hardware and software
- ✓ Implement, maintain and administer Linux Servers (Centos,Ubunto,Fedora)
- ✓ Develop and maintain technical relationships with computer and network vendors
- ✓ Network Security testing and vulnerability protection as well as Virus Protection
- ✓ Data protection and network fault tolerance planning and maintenance.



- ✓ Network design and implementations

## **EXPERIENCE**

4/2014 – 8/2014      Chester's Harley Davidson      Mesa Arizona

### **Customer Sales Representative**

Hired as a sales representative for new Harley Davidson motorcycles to the general public

- ✓ Increase revenue for the shop in both sales and service
- ✓ Maintain a high level of customer satisfaction
- ✓ Maintain a consistent I.T. environment in the absence of our I.T. contractor

## **EXPERIENCE**

6/2012 – 1/2014      A & S Custom Cycles      North Royalton Ohio

### **Business Development Manager**

Initially hired as a contractor to identify areas of potential market growth and develop a plan to penetrate those areas. Hired on as shop manager to oversee the implementation of new business and employee development plans.

I was responsible for the following:

- ✓ Maintain business and technical relationships with supply vendors
- ✓ Increase revenue for the shop in both service and aftermarket sales
- ✓ Deploy a new computer inventory and order system along with shop networking
- ✓ Maintain a high level of customer satisfaction and issue resolution
- ✓ Deploy an innovative Salon approach to mechanics stations

## **EXPERIENCE**

3/2005 – 6/2012      Hexagram/Aclara RF Systems      Solon Ohio

### **Senior Project Manager / Sales Director**

As Project Manager and Sales Director I was responsible for developing an overall project implementation plan with our team and the customers staff. The company dealt primarily in the small to large Automatic Meter Reading business as a complete solutions vendor.

I was responsible for the following:

- ✓ Responsible for the sale, planning and implementation of AMI systems and the RFP process for subcontractor selection. Manage system hardware maintenance contracts; vendors and building relationships related to sales and technical support services
- ✓ Oversee Site Acquisition for data collection points. These included Municipalities and local governments, School districts and various private entities. These duties included document generation, team coordination and overall document verification to favor the principals and stake holders.
- ✓ Develop and implement operational procedures, work controls; and other standards as necessary to achieve acceptable production levels and quality standards that provide a stable, reliable, responsive and highly available hardware and operating system environment.
- ✓ Facilitate the appropriate selection; application and seamless integration of technologies to meet customers defined business requirements. Manage the installation, development and maintenance of all hardware and operating system platforms and databases. Provide management leadership in design and configuration of hardware and software to maximize the efficiency and utilization of resources.
- ✓ Develop and maintain technical relationships with computer and network vendors
- ✓ Forecast projected sales for the upcoming fiscal quarter
- ✓ Design remote access (VPN) hardware and software solutions within specified regulations
- ✓ Outline and implement Network Security testing and vulnerability protection
- ✓ Develop and implement procedures/policies to ensure a high level of customer and project support and overall success.
- ✓ Develop sales leads through trade show and conference presence.
- ✓ Work with Product Marketing to develop new solutions based on customer feedback and market trends.
- ✓ Travel to customer locations to maintain relationships and help realign previously problematic associations.

## **EXPERIENCE**

5/2004 – 3/2005

Nexus/Indigo

Lakewood Ohio

### **Project Manager / Lead Systems Architect**

As Project Manager and Systems Architect I am responsible for developing an overall project implementation plan with our team and the customers staff. Our company deals primarily in the small to medium Radiological imaging solutions business as a VAR. This includes project planning and plans, vendor selection and RFQ's as well as contractual oversight of vendors and general and specific documentation management. I also review all hardware to be installed, and evaluate the future value of all decisions against current needs and cost considerations, while identifying any possible incompatibilities and gaps in security or infrastructure logic. I am also directly responsible for leading all intrusion detection projects. This includes using Cisco IDS, Cisco syslog, Ethereal, and Ether Peek. We have employed Net Scout on several occasions as well as Fluke testing equipment. Offering Security and capacity auditing to our customers has led not only to greater security for our customers but has kept them ahead of the curve on a rapidly growing I.T. infrastructure. I also enjoy the duty of fostering customer relations prior to a projects kick off and then ensuring the customers satisfaction and happiness pre and post implementation. One recent project that stands out involved a Cisco backbone build out (1200 nodes) as well as installing a pure Cisco IP Telephony solution.

I was responsible for the following:

- ✓ Oversee the selection, planning and implementation of appropriate systems. Manage system hardware and maintenance contracts; vendors and relationships related to technical support services
- ✓ Leading all intrusion detection projects. This includes using Cisco IDS, Cisco syslog, Ethereal, and Ether Peek as well as customer defined solutions and requirements.

- ✓ Develop and implement operational procedures, work controls, and other standards as necessary to achieve acceptable production levels and quality standards that provide a stable, reliable, responsive and highly available hardware and operating system environment.
- ✓ Facilitate the appropriate selection; application and seamless integration of technologies to meet the customers defined business requirements. Manage the installation, development and maintenance of all hardware and operating system platforms and databases. Provide management leadership in design and configuration of hardware and software to maximize the efficiency and utilization of resources.
- ✓ Develop and maintain technical relationships with computer and network vendors
- ✓ Design remote access (VPN) hardware and software solutions within HIPPA regulations
- ✓ Outline and implement Network Security testing and vulnerability protection
- ✓ Design Data protection and network fault tolerance planning and maintenance.
- ✓ Network design and implementations
- ✓ Participate in ensuring data integrity and security.
- ✓ Develop and implement procedures/policies to ensure a high level of customer and project support and overall success.

## **EXPERIENCE**

12/2003 - 5/2004

R.D.I.

Warrensville Heights Ohio

### **Implementation Manager / Lead Systems Architect**

#### **Essential Functions :**

Upon accepting a position with RDI, I was chosen to lead the selection process for moving our company to a new RIS \ PACS system and bringing the company into HIPPA compliance. This involved coordinating demonstrations for all groups involved in usage including doctors, technologists, transcriptionist's and billing personnel and recording their views, impressions and functionality questions while assigning a factored score to each system to aid senior management in the selection process. Once a selection was made I was appointed project manager for the duration of installation and implementation. These responsibilities included time lining and deadline adherences as well as defining a rollout schedule and staffing plan for all 26 centers in 4 states. The total cost of this project was projected to be 1.3 million; We came in under budget at 1.1 million dollars and with the savings from this project we were able to move the company from antiquated file server and e-mail architectures to replicated Active Directory servers and Exchange 2003 for e-mail.

As Implementation Manager I held the following duties and responsibilities:

- ✓ Manage professional technical staff. Participate in the selection, planning and implementation of appropriate systems. Manage system hardware maintenance contracts; vendors and relationships related to technical support services for RDI. Participate in ensuring data integrity and security.
- ✓ Develop and implement operational procedures, work controls, and other standards as necessary to achieve acceptable production levels and quality standards that provide a stable, reliable, responsive and highly available hardware and operating system environment.
- ✓ Develop and implement procedures/policies to ensure a high level of customer and project support.
- ✓ Responsible for the appropriate selection, application and seamless integration of computer technologies to meet RDI's defined business requirements. Manage the installation, development and maintenance of all hardware and operating system platforms and databases. Provide leadership in design and configuration of hardware and software to maximize the efficiency and utilization of resources.

As Lead Architect I was responsible for implementing and maintaining server hardware and operating systems. I also design and perform the implementation of network server and infrastructure technical enhancements. I am responsible for the following:

- ✓ Maintain and administer the current Microsoft Server (2003,2000,NT4,SQL) infrastructure
- ✓ Maintain and administer remote access (VPN) hardware and software
- ✓ Implement, maintain and administer Microsoft Exchange Server
- ✓ Develop and maintain technical relationships with computer and network vendors
- ✓ Network Security testing and vulnerability protection as well as Virus Protection
- ✓ Data protection and network fault tolerance planning and maintenance.
- ✓ Network design and implementations

## **EXPERIENCE**

12/2002 - 12/2003

Sogeti USA

Cleveland Ohio

### **Technical Project Manager / Lead Consultant**

My focal task was to oversee and manage the planning, design and implementation of the following goals for a major healthcare provider in Ohio:

Reduce the number of RDCs from 11 to two MDCs and increase efficiency of day-to-day business operations while reducing operating and maintenance costs. My team was also tasked with enhancing and optimizing system functionality through a well-organized plan of system remediation to provide improved operational WAN performance and provide for process improvement and ease of Colocation.

The secondary tasking of my team was to accomplish:

- ✓ Standardize enterprise-wide Data Center operations.
- ✓ Standardize facility implementation across the MDCs.
- ✓ Standardize staffing model across MDCs.
- ✓ Establish performance metrics.
- ✓ Establish enterprise standards.
- ✓ Establish a Corporate DMZ Structure for regional web site consolidation. (IIS and Apache).
- ✓ Establish Fire walling conventions and Intrusion Detection methodologies.
- ✓ Create Best Practice equipment replacement schedules.

Our team also concurrently maintains and monitors the performance of servers and all network devices.

During this project we continually conducted regional staff interviews to determine RDC policies and procedures to generate Mega Data Center policy and procedure documentation,(e.g. Help Desk, Asset Mgmt, Disaster Recovery, Change control, Capacity Mgmt, Project Management, Business Process Improvement) This allowed the Mega Data Center to streamline operations and maintain a comprehensive and searchable online library of vital procedures and policies as well as initializing a problem resolution database.

We then tackled the daunting assignment of defining the Storage Architecture for Disaster Recovery [DR], Backup [BU], and Storage Area Network [SAN] requirements to address critical availability level of vital applications. This included maintaining consistent backup and recovery procedures across MDCs and RDCs.

Completing these responsibilities allowed us to then standardize data center operating processes across remaining systems by performing business process re-engineering to include standard policies and procedures.

The results of this secondary effort were realized in the following:

- ✓ Established common definitions and conventions (i.e. data, servers, topologies).

- ✓ Document the distributed processing philosophy and prepare an implementation plan.
- ✓ Achievement of ISO9001:2000 certification.
- ✓ Establishment of accurate systems (hardware and software) asset databases.
- ✓ Secure vendor support access methodology (VPN, PPTP, Safe Card, RADIUS).
- ✓ Establish enterprise-wide IT contracting procedures.
- ✓ Increase regulatory compliance and risk avoidance.

This provided a solid foundation to turn the project over to in house Mega Data Center personnel and allow them to move from the Colocation phase to the Consolidation and Convergence phases of the project.

## **EXPERIENCE**

1/2000 – 12/2002

Paragon Data Systems

Cleveland Ohio

### **Project Manager/Networking Design Analyst**

My primary duties included working with the sales staff to ensure the correct specification, design and implementation of customer hardware and custom software. This equipment includes the full product range of Intermec, Cisco (Routers and switches as well as RF technology) and Symbol RF equipment, legacy IBM Mainframes and Mini computers (IBM AS/400, RS/6000 and zSeries Servers ), UNIX based networks (SCO, HP/UX, LINUX) BULL ESCALA, Vaxen, as well as all Microsoft Server Topologies. Also included in these responsibilities are project designs, management and implementation on small, medium and large scale integration projects. This experience includes the logistical planning and deployment of staff and equipment for in and out of country installations and support of systems and coordinating relationships and contracts between vendors and clients. I am also the senior integrated systems troubleshooter on our staff. I designed and implemented a five-phase training plan for LAN technicians; virtually eliminating the need for external courses. I also have the responsibility of performance analyzing and documenting existing systems that lack an existing or accurate pedigree. I am responsible for training new techs and sharing knowledge with co-workers as well as sharing in-house network administration duties on a 135 node user domain. My involvement with our topology and our clients various networks involves the installation, configuration and troubleshooting of the following, MS-DOS, Windows 3.1/95/NT/2000/XP, HP-Open view, HP/UX, SCO UNIX, LINUX, AIX, Thoroughbred Basic, Novell Netware, Lanalyzer, NetXray, LAN Watch Pro and various other Network Sniffers, Java, Apache, dBase, Informix, MySql, MSSQL Microsoft Office Suite, Lotus Notes, Corel Draw. Protocol configuration knowledge included but not limited to: TCP/IP, X.25, Ethernet, Frame Relay, Token Ring, ATM, PPP, PPTP, HDLC, IPX, SNMP, SNA, ISDN, FDDI, xDSL 802.11a,b,g. I am also responsible for testing the security levels of any installation and solving or recommending solutions for any potential issues.

2/1994 - 1/2000

Automated Solutions Corporation

Richfield Ohio

### **Director of Technical Services**

My primary duties included specification, design and implementation of networking hardware and installation and support of custom software. This position was quite heavy on integrating RF technology equipment to (including the full product range of Intermec, Cisco and Symbol RF equipment) legacy IBM

Mainframes and Mini computers (IBM AS/400 and RS/6000), UNIX based networks (SCO, HP/UX, LINUX) BULL ESCALA, Vaxen, as well as all Microsoft Server Topologies. Installed equipment and connectivity solutions included T3/T1/ISDN, 10/100 BaseT data lines, Bridges, Routers, Switches, Hubs, CSUs, DSUs, Modems, Channel Banks, Multiplexers, IDNX-70/90, Toshiba and Nortel PBX's, and numerous other mainframes as well as the full range of Telxon, Intermec, Cisco and Symbol Radio Frequency and batch data equipment. I had the lead role in the design, installation and roll-out phases of integrated systems as well as being the liaison between the technical departments and programming departments, often performing duties as a project manager and coordinating relationships and sales between vendors and clients. Solutions were based primarily on MS-DOS, Windows 3.1/95/NT/2000/XP, HP-Open view, HP/UX, SCO UNIX, LINUX, Java, Apache and Novell Netware. Protocol configurations included: TCP/IP, X.25, Ethernet, Frame Relay, Token Ring, ATM, PPP, PPTP, HDLC, IPX, SNMP, SNA, ISDN, FDDI, xDSL 802.11a, b, g. I was also responsible for testing the security of all installations and solving or recommending solutions for any potential issues. I gained valuable experience coordinating and implementing disaster recovery solutions and security analysis / fire walling on corporate and smaller client networks as well as orchestrating all outside hardware specifications and purchases as relating to the project at hand and overseeing the project from start to finish. I was responsible for hiring and training new techs and distribution of knowledge and information with co-workers as well as handling any in house networking and software administration on a 62 node domain. All advertising and creative publications were my responsibility and I had several advertisements published in trade papers.

## **EXPERIENCE**

7/1994 - 2/1996

F.A.C

Broadview Heights Ohio

### **IT Manager**

Responsible for supervising the building of networked systems as well as implementing customer access to the "Internet" and the supporting services involved. Due to evolving technologies and their relevance to each other this position grew rapidly in scope and responsibilities. I assembled, installed, configured, and troubleshooted all IBM, Apple and Linux compatible personal computers sold by FAC, As well as installing and supporting all software. Some common connectivity solutions involved Novell and Lan-tastic networking implementations for contract customers as well as leased line access to remote locations and the "Web". I also held the responsibility of PBX recommendations and implementation while bringing voice integration to existing topologies where required.

5/1991 - 2/1993

Northern Ohio Cable

Doylestown Ohio

### **Assistant Build Out Manager**

Responsible for co-supervising the build out of all new expansion to the company's growing cable TV utilities as well as implementing customer support database software and company wide PC implementations. These duties took place in Doylestown Ohio and Sharon Pennsylvania. I was promoted to manager after my superior was transferred to Nashville. My duties also involved coordinating all contractor relations and actions as well as the physical design of all "Pole Hits" and the required transport level

equipment back to and including the "Head End" equipment. I also installed, configured, and maintained all IBM compatible personal computers used by Northern Ohio Cable, as well as installing and supporting all software. I was required to implement and run all commercial A/V equipment for company training and corporate meetings as well as recommending and purchasing any needed additional equipment. I was the first call for troubleshooting problems that involved outages of 5 or more customers. I also held the responsibility of maintenance and expansion on the companies "Merlin" voice system. My career in this industry took an abrupt turn due to an industrial accident involving a utility pole and a 43 foot vertical gap.

## Personal

• I started using computers in high school, (Apple IIc) and I have continued to be an avid enthusiast ever since. I have owned TRS 80's, C64's, Sinclair Z's, Amiga's, Mac's, you name it. This has given me numerous years of personal experience with installing and dissecting MS-DOS, Windows 3.1/95/98/ME/NT/2000/XP MAC OS, LINUX (All Flavors) and my personal favorite pastime, building, configuring, and if necessary, troubleshooting custom high end PC Gaming platforms. Aside from being a full time father of two, I also enjoy motorcycling and all forms of photography. I was a Boy Scout and attained the rank of Life Scout. This included being a member of The Sacred Order of the Arrow.

## EDUCATION

<b>H.S. Diploma</b> Brecksville Senior High School, Brecksville Ohio	<b>6/ 1984</b>
<b>2 Years Computer Science</b> The <b>Ohio</b> State University, Columbus Ohio	<b>1984 to 1986</b>
<b>Certification, Windows XP Professional</b> Horizon Center, Independence Ohio	<b>2/2002</b>
<b>Certification, Intermec RF Professional</b> INTERMEC. Everett Washington	<b>9/2001</b>
<b>Certification, CCNA</b> WAVE. Beachwood Ohio	<b>5/2000</b>
<b>Certifications in Budgetary Principals, Customer Relations, Management 317</b> CSU, Cleveland Ohio	<b>11/1998</b>
<b>Certification, MCSE+ Internet</b> WAVE, Beachwood <b>Ohio</b>	<b>7/1998</b>
<b>Certification, Aironet/Telxon Wireless LAN Expert</b> Aironet Communications, Akron Ohio	<b>6/1998</b>
<b>Certification, IBM Wireless and Systems Integration</b> IBM, New York, NY	<b>5/1998</b>

## REFERENCES

<b>Matt Russel</b>	Realzon Mortgage	904-207-8878	Personal
<b>Jess Bromley</b> <a href="mailto:bromjess@gmail.com">bromjess@gmail.com</a>	Aclara Technologies	216-308-3517	Professional
<b>Mark Manti</b>	Carey Construction	216-217-4055	Professional

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**Amy Messner**

The Highland Group

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Professional

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