



Public Safety Software Upgrade

Captain Arnold Freeman



Current Software:

- * Visionaire Purchased in 1999
- * Multiple issues, problematic until 2012
 - * TriTech acquired Visionaire 2011
- * Trittech enhanced the software and resolved multiple issues
- * Visionaire approaching 20 years and potentially end of life cycle
 - * NG-911 software compliance is necessary



TriTech Inform Update:

*Tier 1 Public Safety Software

- * Web-based, no need for individual computer upgrades at PD
 - * Mobile module 4G, PD vehicle location tracking
- * Agency Defined Reports – design our own reports, eliminate unnecessary data fields, more efficient data entry, saves time for the officers in the field.
- * Data Sharing – RMS much easier to share data. Officers can see and retrieve data entered by other officers, or their own previous reports.
- * Workflow Approvals – Inform RMS configurable workflow process that automates the report approval process. The process is tracked, and allows notifications to be made to individual or groups, as needed.



Current TriTech Arizona Customers:

(All Products)

Rural Metro/AMR

Prescott Regional Communications
Center (Prescott Valley Police,
Prescott Police Department and
Yavapai-Prescott Tribal Police)
Drexel Heights Fire District
Gila River Indian Community,
Chandler Fire Department
Scottsdale Fire Department
Mesa Fire

Central Yavapai

Yavapai County Sheriff's Office
Peoria Fire
Sedona Police Department
Chino Valley Police Department
Glendale Police Department
Nogales Police Department
Surprise Police Department
Goodyear Fire
Superstition Fire and Medical



Current TriTech Metro Customers:

City of Denver
City of Oklahoma City
City of Tulsa
City of Austin
City of San Antonio
City of San Francisco
City of Dallas
City of San Diego
City of Las Vegas
City of Seattle
City of Houston
City of Milwaukee

City of Baltimore
City of Memphis
City of Honolulu
Oahu County HI
City of Fort Worth
Orange County CA
Orange County FL
Allegheny County PA
Harris County TX (Houston)
Travis County TX (Austin)
California Highway Patrol
New Jersey State Police



\$349,332.40

<63,747.68>

\$285,584.72

50% Public Safety Funds

50% IT Budget



Questions ?