# **Board Details**

This Commission conducts public hearings to determine the needs of City residents with regard to public health, provision of human services and care of the elderly, handicapped and developmentally disabled. They enhance the development of public health through public forums, seminars and work with other agencies. The Commission reviews requests submitted by health and human services providers for the City funding and makes recommendations to the Council regarding such funding. The group assists in the development of health care facilities and also makes recommendations regarding elderly health care and emergency transportation programs. There are five members appointed for three-year terms. Meetings are held on an as-needed basis.

IT IS IMPORTANT TO NOTE THAT ALL MEETINGS ARE HELD IN THE CITY COUNCIL CHAMBERS AND ARE VIDEO AND AUDIO RECORDED.

#### Overview

L Size 5 Seats

Term Length 3 Years

**☑** Term Limit

#### Additional

**Enacting Resolution** 

**Enacting Resolution Website** 



City Of Apache Junction

# **Health and Human Services Commission**

#### **Board Roster**



#### **Judy Borey**

1st Term Oct 31, 2017 - Oct 31, 2020

Email judyborey@gmail.com

Home Phone Home: (480) 699-0569 Alternate Phone Home: (480) 239-0651

**Address** 

2122 N Idaho Road Apache Junction, AZ 85119 **Position** Commissioner



#### **Mary Erickson**

1st Term Oct 04, 2016 - Oct 31, 2019

Address

1226 N Hilton Rd Apache Junction, AZ **Appointing Authority City Council** 

**Position** Commissioner



# Jennifer M Miernicki-Nojunas

1st Term Oct 31, 2018 - Oct 31, 2021

Email jmiernicki-nojunas@azdes.gov

Home Phone Mobile: (570) 205-8389

Alternate Phone Home: (570) 205-8389

**Address** 

406 North Rennick Drive Apache Junction, AZ 85120 **Position** Commissioner



# **Sharleen Shields**

1st Term Oct 31, 2017 - Oct 31, 2020

Email shar.shields@gmail.com

Home Phone Home: (602) 663-8699

Alternate Phone Business: (602) 481-0940

**Address** 

2532 N Val Vista Rd Apache Junction , AZ 85119 **Position** Commissioner



#### Vacancy

**Appointing Authority City Council** 

**Position** Commissioner

Profile				
Mary	W,	Erickson		
First Name	Middle Initial	Last Name		
1226 N Hilton Rd Street Address			Suite or Apt	
				2=112
Apache Junction			AZ State	85119 Postal Code
Mailing address (if differer	nt from street ad	dress entered al		
1226 N Hilton Rd				
mwe7230@gmail.com				
Emall Address				
Home: (612) 220-7230	Mobile:			
Primary Phone	Alternate Phone			
Are you a resident of the C	City of Apache J	unction?		
r Yes r No				
Length of residency in the	City of Apache	Junction (if app	licable):	
Home Owner since 2008. Full	time residency sir	nce 2011.		
Do you own commercial p	roperty in the C	ity of Apache Ju	nction?	
r Yes r No				
Do you operate a busines	s in the City of A	pache Junction	?	
r Yes r No				
Name and address of busi	iness (if applical	ble):		
Are you a graduate of the	City of Apache	Junction Citizen	Leadership Institu	te?
r Yes r No				
Are you a registered voter	?			
c Yes c No				
Which Boards would you	like to apply for	?		
Health and Human Services (	Commission: Subn	nitted		

Man/ M/ Frickson Page 1 of 3

Are you now serving, or have you ever served, on a City of Apache Junction board or commission?		
r Yes r No		
If yes, please list name of board/	commission and dates served:	
Health and Human Services Commis	sion, Aug 2016 - Present	
Employment/Retirement		
Are you currently employed?		
r Yes r No		
A.T. Still University	Adjunct Faculty  Job Title	
If you are retired, please indicate	e your former occupation or profession:	
Education and Community Ser	vice	
Schools Attended/Years/Degree	s Earned:	
Strategy (Population Health & Wellne	e in Occupational Therapy with focus on National Prevention ess) (2014-2016) University of St. Catherine, Master of Arts in 01) University of North Dakota, Bachelor of Science in Occupational innesota (1969-1971)	

Civic Activities-Service Organizations/Office Held/Years (If none, please state N/A)

Apache Junction Health and Human Services Commission, 2016-Present Apache Junction Wellness Partnership, 2014-Present Apache Junction Homeless Prevention Working Group, 2016- Present Arizona Veterans Education Foundation Board of Directors, 2011-12 VFW Post 7968 Auxiliary, 2011-Present (Positions Held: Chaplain, Hospital Chairperson) Board of Directors, Minnesota Assistance Council for Veterans, Minneapolis, MN 1997-2007 Anoka County Affordable Housing Coalition Member 1997 -2000 Anoka County Continuum of Care Committee Member 1998 - 2000 Hennepin County Falls-Prevention Task Force 2001 - 2002 MN Department of Health Terrorism and Health Task Force, Mental Health Subcommittee 2002-2006

# **Interests & Experiences**

Many W. Frickson

Page 2 of 3

What do you believe the key responsibility of board, commission or committee members to: a) the city council and/or district, b) the citizens of Apache Junction, c) other board, commission or committee members?

The key responsibility of health commission members to the city council, citizens of Apache Junction, and other commission members are to effectively and efficiently carry out the responsibilities of the Health and Human Services Commission. The Commission's responsibilities include conducting public hearings to determine the needs of City residents with regard to public health, provision of human services and care of at-risk populations. The Commission is also charged with the development of public health through public forums, seminars and work with other agencies. The Commission reviews requests submitted by health and human services providers for the City funding and makes recommendations to the City Council regarding such funding. The Commission makes recommendations regarding elderly health care and provides input on innovative approaches to healthy aging in place, the development of health care facilities, and emergency transportation programs.

Please state the reasons why you feel you are qualified to serve on this board, commission or committee:

My education, training, and experience in population health and well-being, strategic level planning and leadership, and ability to work with teams will be an asset to the Health and Human Services Commission in addressing the needs of the citizens of Apache Junction. My first term in office has given me greater insight into some of the issues related to our community's health and human service needs, the funding process, and potential ways to more effectively support the city council in addressing health and human service needs in Apache Junction.

Please state why you would like to be appointed to this city/district board, commission or committee:

Apache Junction strives to create healthy living environments to help its citizens thrive, yet some segments of our population face challenges that negatively impact their health and well-being. Identifying health and human service needs and matching agencies and programs capable of meeting those needs will result in a happier, healthier community. I feel that my training and experience would provide unique insights into ways to more effectively address the health and human service needs of this community.

#### Resume

Upload a Resume

ERICKSON\_Curriculum\_Vitae\_August\_2019.docx

Man/ M. Frickenn Page 3 of 3

#### **Curriculum Vitae**

(August 2019)

# Mary W. Erickson

Apache Junction, AZ Home Email: mwe@gmail.com

#### **EDUCATION**

- 2016 Doctorate, Occupational Therapy with a focus on the National Prevention Strategy for Population Health and Well Being, A.T. Still University, Mesa, AZ.
- 2001 M.A. in Organizational Leadership, University of St. Catherine, St. Paul, MN.
- 1973 B. S. in Occupational Therapy, University of North Dakota, Grand Forks, ND.

#### POST-PROFESSIONAL TRAINING/CERTIFICATION

AOTA Fieldwork Educators Certificate Program Workshop, Mesa, AZ, 10-11 May 2013.

Action Officer Force Integration Course, Ft. Belvoir, VA, 16-20 Mar 2009.

Center for Mind-Body Medicine Professional & Advanced Mind-Body Medicine Oct 08, Feb 09.

National Center for Post-Traumatic Stress Clinical Training, 14-19 Oct 2001.

Red Cross Disaster Medicine I, Disaster Mental Health I, May 2000.

The Upledger Institute: CranioSacral Therapy I, 1995, CST II, 1998, Somato-Emotional Release I, 1999, Somato-Emotional Release II, 2000.

Colorado Center for Healing Touch: Level I, 1998, Level IIA 1999.

Critical Incident Stress Debriefing, Minneapolis, MN 1996.

Management of Combat Stress Casualties Course, Ft. Sam Houston, TX, 13-21 June 1995.

Hamrich Research Course, Silver Spring, MD, 1993.

AMSC Clinical Management Course, Ft. Sam Houston, TX, 6-17 May 1991.

John F. Barnes' Myofascial Release I, July 1990.

Upper Extremity Evaluation Short Course, Ft. Knox KY, June 1986.

Burn Management Short Course, ISR, Ft. Sam Houston, TX, February 1984.

# **BOARD CERTIFICATION**

National Board for Certification in Occupational Therapy # 230193

#### **LICENSURE**

Arizona Department of Occupational Therapy Examiners, License # 5285 4205 N. 7<sup>th</sup> Ave. Suite 305, Phoenix, AZ 85013

#### **WORK EXPERIENCE**

- Aug 2013 Present. A.T. Still University of Health Sciences Program in Occupational Therapy, Mesa, AZ. <u>Adjunct Faculty</u>.
- Feb 2007- Sep 2011. US Army Medical Command (MEDCOM), Ft. Sam Houston, TX. Position: Individual Mobilization Augmentee (IMA) Chief, Occupational Therapy. Duties: As Chief Occupational Therapist for the US Army Reserve, provided leadership and guidance for USAR OTs and OT Assistants. Identified career management needs for USAR OTs including credentialing, education, training, and advocacy to meet identified needs. Acted as liaison between the Active and Reserve Component Occupational Therapy Sections. Served on the Army Medical Specialist Strategic Advisory Committee, Army OT Regional Chiefs Leadership Cabinet, and Army Medical Specialist Corps Leadership Forum.
- March 2011-July 2011. US Army Medical Command, Army Medical Specialist Corps Chief Office.

Position (Mobilized): IMA Chief, Occupational Therapy, U.S. Army.

Duties: In coordination with OT Consultant and Deputy Consultant, developed strategic action plan for Army Occupational Therapy Services. Addressed emerging role of Army OT in Behavioral Health, Deployment Public Health, mTBI Programs, and Animal Assisted Therapy through policy development, programs, and training initiatives.

February 2007 - August 2010. US Army Office of The Surgeon General, Falls Church VA Position (Mobilized): <u>Reintegration Branch Chief</u>, Proponency Office for Rehabilitation and Reintegration.

Duties: As charter member of PR&R, provided direction and oversight for reintegration policy and programs; helped develop strategic planning, guidance, and standards of care for wounded, ill, and injured Soldiers and their Families. Assisted in standardization of work and community reintegration programs including the Comprehensive Transition Plan for Warriors in Transition.

Promoted best practices to enhance physical, cognitive, psychosocial, educational, and vocational skills. Participated in the development of integrated systems, educational materials, research and technology, and evidence-based approaches to promote health, well-being, and resiliency.

- Feb 2003 Feb 2007. United States Army Reserve, 88<sup>th</sup> Regional Readiness Command Surgeon's Office, Ft. Snelling, MN. (Mobilized) Combat and Operational Stress Control Officer. Responsible for the development and implementation of a Deployment Cycle Behavioral Health Support Program for Army Reserve Soldiers and their Families, military and community stakeholders throughout a six state region. Provided direct service, consultation support, education, and referral services. Addressed stress control, grief and loss, health, well-being, and resiliency.
- 2000 2003. University of Minnesota, Minneapolis, MN, <u>Director, Clinical Education</u> and Lecturer.

Duties: Coordinated level II student fieldwork with over 200 fieldwork sites nationally. Teaching responsibilities included: compensatory rehabilitation, issues in mental health, evaluation and treatment, anatomy lab, medical science.

- 1995 2000. College of St. Catherine, St. Paul, MN

  Position: Occupational Therapy Fieldwork Development and Instructor. Established community based occupational therapy fieldwork experiences, developed grant-funded positions for ongoing community based OT practices, and held additional teaching responsibilities.
- 1992 Feb 2003. 785th Medical Company (Combat Stress Control) St. Paul, MN Positions: Executive Officer 1996-1999; Training Officer 1993-1996; Family Support Liaison Officer 1993- Feb 2003. Community Support Liaison Officer (S-5) 1999 Feb 2003.
- Jan 1991 July 1991. Desert Storm (Mobilized). FSH, San Antonio, TX
  Position: Occupational Therapist. Served as staff Army Occupational Therapist within
  Physical Medicine and Rehabilitation Department at Ft. Sam Houston US Army Medical
  Center.
- 1979 1995. NovaCare, Inc., Minneapolis, MN 94-95 <u>Interim Facility Rehab Manager</u>, Clinical Specialist. Provided interim management to rehab staff in variety of clinics within sub-acute rehab settings. Responsibilities included staffing and supervision of OT, PT, ST personnel, administrative duties (i.e. ensuring quality documentation and reporting of patient care activities and maintaining strong customer relations), and providing direct occupational therapy services.
  - 89-94 <u>District Manager</u>. Managed up to 25 rehab staff within 10 inpatient/outpatient sites and coordinated rehabilitation services for 3 contracted home health agencies.
    87-89 <u>Occupational Therapy Supervisor</u>. Supervised up to 15 OTR's and COTA's within multiple inpatient and outpatient clinics.
  - 86-87 <u>Director, Occupational Therapy</u>. Managed Occupational Therapy services within 104-bed skilled nursing facility. Responsibilities included direct service, administrative, supervisory, and consultation services.
  - 80-86 Occupational Therapist, On Call. Provided direct service to multiple sites with assignments varying from daily to monthly, part time to full time.
- 1974 -1985. Occupational therapy and rehabilitative medicine positions ranging from direct service provider to program director, rehabilitation manager and consultant for a wide range of populations (from developmental therapy for children and youth to geriatric psychiatric and adult rehabilitation populations).
- 1973-1992. 5501 USAH (1000B) St. Paul, MN
  Positions: OIC, Occupational Therapy Section 1979-1992; NCOIC, Occupational Therapy Section 1973-1978.

1978-1979. 44th USAH, Madison, WI, Position: Occupational Therapist

#### **PRESENTATIONS**

- Erickson, M., Sustaining Hope: Facilitating Occupational Empowerment, Poster session at National Wellness Conference, St. Paul, MN, 29 June 2016.
- Erickson, M., Women Veteran's Issues Presentation and Panel Moderator at a Sensitivity and Awareness Training Workshop on Student Veterans for Faculty and Staff at Maricopa County Community College District, Phoenix, AZ, 3 Feb 2012.
- Erickson, M., Musculoskeletal pain and cognitive issues related to returning military personnel, American College of Rheumatology, Association of Rheumatology Health Professionals Annual Scientific Meeting, 9 Nov 2010.
- Radomski, M., Erickson, M., Vaughn, L., Voydetsch, D., OT's role in addressing mild traumatic brain injury, American Occupational Annual Conference Pre-Conference Institute. 22 April 2009.
- Erickson, M., et.al. Healing warriors: The role of occupational therapy in warrior transition units, American Occupational Therapy Association Annual Conference Workshop. 24 April 2009.
- Erickson, M. and Johnson, E. The role of occupational therapy in serving those who serve.

  Arkansas Occupational Therapy Association Annual Conference. 22 November 2008.
- Erickson, M. Combating war stress: Fostering resiliency in military service personnel and their families. Presentation at the American Occupational Therapy Association Annual Conference, St. Louis, MO, April 2007.
- Erickson, M. When Uncle Sam calls: Helping soldiers and their families manage separation stress. Presentation at the American Occupational Therapy Association Annual Conference. Minneapolis, MN, 2004.
- Erickson, M. Mind, body, spirit: A collaborative approach to soldier and family readiness. Association of Military Surgeons of the United States, San Antonio, TX, November 2003.
- Erickson, M. To war and back: Occupational adaptations of soldiers and their families.

  Presentation at the Minnesota State Occupational Therapy Conference, Minneapolis, Minnesota, October 2003.
- Erickson, M., Adapting to loss: building toward the future through a grief-recovery process. Presentation at the Minnesota State Occupational Therapy Conference, St. Cloud, Minnesota, October 2002.

- Erickson, M., Miller, B., Stalka, M. & Weiss, F. Combat stress: the effect on women's health.

  Presented at 5<sup>th</sup> Annual ND Tri-service Military Medical Conference, March 2001.
- Erickson, M., Fleming, J., Pogue, G., & Bruner, M. Blending academic and professional practice in community occupational therapy. Institute at American Occupational Therapy Annual Conference, Seattle, March 2000.
- Erickson, M. & Pogue, G. Pathways to the future: strategies for marketing occupational therapy to the community. Presentation at Minnesota Occupational Therapy State Conference, Minneapolis, October 1999.
- Erickson, M. Occupational therapy in a combat stress control company. Poster Presentation, Minnesota State Occupational Therapy Conference, Duluth, October 1998.
- Erickson, M. & Pogue, G. Interdisciplinary community fieldwork practice. Service Learning and Nursing Workshop. The College of St. Catherine, St. Paul, February 1999.
- Erickson, M., Fleming, J., Pogue, G. Community fieldwork practice forum. Minnesota Occupational Therapy Association State Conference, Minneapolis, 1997.
- Erickson, M., Fleming, J. & Pogue, G. The development and implementation of a non-traditional fieldwork program. Workshop at American Occupational Therapy Association Annual Conference, April 1997.
- Erickson, M.W. & Pogue, G. The development of a community-based student health care team. Panel presentation at a Campus Compact Service-Learning Conference, Minneapolis, November 1996.
- Erickson, M., Carlson, C. & Carlson, M. Reunification following military deployment. Panel presentation at 88<sup>th</sup> RSC Family Support Academy, Minneapolis, March 1996.
- Erickson, M. & Haraguchi, T. Family reunification following deployment. Presentation at 88th RSC Ministry Academy, Minneapolis, August 1996.
- Erickson, M. A non-invasive intervention for benign proximal positional vertigo. Presentation at NovaCare Clinical Symposium, Minneapolis, 1995.

# **PUBLICATIONS**

- Yancosek, K., Roy, T., & Erickson, M. (2012). Rehabilitation programs for musculoskeletal injuries in military personnel. *Current opinion in rheumatology*, *24*(2), 232-236.
- Erickson, M., Brininger, T, Newton, S, Mattila, A, Burns, J. US Army occupational therapy: Promoting optimal performance. Chapter 22. *Textbook of Military Medicine: Combat and Operational Behavioral Health*.

- Radomski, M. V., Davidson, L., Voydetich, D., & Erickson, M. (2009). Occupational therapy for service members with mild traumatic brain injury. *American Journal of Occupational Therapy*, 63(5), 646-655.
- Erickson, M., Secrest, D., & Gray, A. (2008). Army occupational therapy in the warrior transition unit. *OT Practice*, 13(13), 10-14.
- Stern, E., Erickson, M., Readjustment to Civilian life doesn't stop at the garage door: Driving infractions of post deployment citizen-soldiers, *Highway to Justice* (publication from the Judicial Division and National Highway Traffic Safety Administration), Spring 2007 and *The Voice of Experience* (newsletter of the American Bar Association), Winter 2008.
- Erickson, M. (2004). Serving Alone at Home: the emotional perspectives of deployment. Video produced in collaboration with SGT Chris Farley, PAO, 88<sup>th</sup> Regional Readiness Command, Ft. Snelling, MN.
- Erickson, M, Contributing author. Chapter 10. Rehabilitation management of burn casualties. Textbook of Military Medicine, Part IV, Surgical Combat Casualty Care, Rehabilitation of the Injured Combatant. Vol. 2. 1999; 575-702.

# **GRANTS**

- US Army Center for Health Promotion and Preventive Medicine: Awarded a \$10,000 Health Promotion and Prevention Initiative grant for development of the 88<sup>th</sup> RRC COSC Well-being Program. 2006-06.
- US Army Center for Health Promotion and Preventive Medicine: Awarded a \$2000 grant for collaboration on a spirituality and health survey. 2006.
- University of Minnesota, Medical School Faculty Development Grant. \$3,600 award to provide clinical educator workshop on student supervision. 2001.
- Catholic Charities. Co-authored grant that funded occupational therapy services for residential treatment facility for children for two years. 1999.

#### **AWARDS**

US Army Legion of Merit Medal Meritorious Service Medal with 2 oak leaf clusters The US Army Surgeon General's 9A Designator for Professional Excellence 2006 Soldier of the Year, Vesey Chapter, AUSA

#### PROFESSIONAL MEMBERSHIPS

American Occupational Therapy Association 1972 - Present Arizona Occupational Therapy Association 2012 - Present Arizona Veterans Education Foundation Board of Directors, VP Reintegration 2011-2012
Minnesota Occupational Therapy Association 1974-2014
Board of Directors, Minnesota Assistance Council for Veterans, Minneapolis, MN 1997-2007
Anoka County Affordable Housing Coalition Member 1997 -2000
Anoka County Continuum of Care Committee Member 1998 - 2000
Hennepin County Falls-Prevention Task Force 2001 - 2002
MN Department of Health Terrorism and Health Task Force, Mental Health Subcommittee 2002-2006

# **VOLUNTEER ACTIVITIES (2012-16)**

Phoenix Chapter, American Sewing Guild, Newsletter Editor, 2017 - Present Apache Junction Health and Human Services Commission, 2016 - Present Apache Junction Homeless Prevention Working Group – 2015 - Present Apache Junction Wellness Partnership, 2015 - Present Hope Women's Center, Apache Junction, 2012 - Present Local Farmers' Market, Research & Development Team - 2012 Community Garden Feasibility Team Member, Apache Junction - 2012 Therapeutic Use of Stringed Musical Instruments, 2012 - Present VFW Post 7968 Auxiliary, 2012 - Present (Positions Held: Chaplain, Hospital Committee Chair)

Profile			
Treva	P. Williams		
First Name	Middle Initial Last Name		
879 n. Plaza Dr. bldg101D		Suite or Apt	
Apache Junction		AZ	85120
City		State	Postal Code
Mailing address (if differen	t from street address entered abo	ove):	
P.O. Box 1118 Apache Junctio	n AZ 85117		
trevawilliamsortiz@yahoo.com			
	Hame		
Mobile: (602) 585-6631 Primary Phone	Home: Alternate Phone		
Are you a resident of the C	ity of Anache Junction?		
7 ii o you a rooidoin or iii o o	ny or republic dullottott		
r Yes r No			
Length of residency in the	City of Apache Junction (if appli	cable):	
1 year			
Do you own commercial pr	operty in the City of Apache Jun	ction?	
r Yes ┍ No			
Do you operate a business	in the City of Apache Junction?		
r Yes r No			
Name and address of busin	ness (if applicable):		
Are you a graduate of the (	City of Apache Junction Citizen L	eadership Instit	ute?
c Yes c No			
Are you a registered voter	•		
r Yes r No			

Trava D Williams Page 1 of 3

Board of Adjustment: Subm	
Health and Human Services Municipal Property Corpora Parks and Recreation Comi Library Board: Submitted Public Arts Commission: Su	s Commission: Submitted tion: Submitted mission: Submitted
Are you now serving, or commission?	have you ever served, on a City of Apache Junction board or
C Yes で No	
If yes, please list name of	of board/commission and dates served:
5	
Employment/Retirement	nt
Are you currently emplo	yed?
ァ Yes r No	
F Yes C No	
self employed	Real Estate Appraiser
self employed	
self employed	Job Title
self employed  Employer  If you are retired, please	Job Title e indicate your former occupation or profession:
self employed  Employer  If you are retired, please  Education and Communication	e indicate your former occupation or profession:
self employed  Employer  If you are retired, please  Education and Communication  Schools Attended/Years	e indicate your former occupation or profession:
self employed Employer  If you are retired, please  Education and Commun  Schools Attended/Years  Included in my resume.	e indicate your former occupation or profession:  unity Service  s/Degrees Earned:
self employed Employer  If you are retired, please  Education and Commun  Schools Attended/Years  Included in my resume.	e indicate your former occupation or profession:

Trava D Williams Page 2 of 3

Interests & Experiences

What do you believe the key responsibility of board, commission or committee members to: a) the city council and/or district, b) the citizens of Apache Junction, c) other board, commission or committee members?

To serve the citizens of the community. Add value to the lives of the citizens. To know the needs of the citizens and the history of Apache Junction. To make Apache Junction attractive to the citizens and visitors. To create a cohesiveness and bring experiences to the community that are of interest to the citizens.

Please state the reasons why you feel you are qualified to serve on this board, commission or committee:

I have a history of public service. I have lived all over the world and I love people. People seem to be attracted to me and have a comfort level that is very familiar to them. And, I just love to help people. I feel that Apache Junction is the most unique place I have ever been to. I will do whatever is necessary to fulfill my role in this position.

Please state why you would like to be appointed to this city/district board, commission or committee:

Because, I feel I have a unique background and experiences. I would like to use my gifts and talents to show honor to the community.

#### Resume

Treva Williams resume 2019-06-09.pdf

Upload a Resume

Trava D Williams Page 3 of 3

# Treva Williams

879 N. Plaza Dr. 101D, Apache Junction, Arizona, United States + Phone: (602)585-6631 + Email: trevawilliamsortiz@yahoo.com

#### **EXPERIENCE**

#### **C.G.A INSURANCE**

Chicago, Illinois

01/2005 - 03/2009

Insurance Sales Agent

- · Assignments are regularly monitored and work is screened according to agency standards
- Contact customers regarding account status and renewals
- Demonstrated proficiency of basic computer applications, such as Microsoft Office products
- Develop and maintain business relationships with internal and external referral sources
- Drive sales and revenue by assisting customers in making healthcare decisions over the phone
- Ensure applications and paperwork are completed accurately and in a timely manner
- Establish and maintain relationships with lead sources and settlement service providers
- Handle inbound service calls by providing accurate and complete information
- Maintain accurate, current knowledge of all company guidelines system wide, keeping manual up-to date at all times
- Obtain expiration dates for other lines of business from referral customers
- Personal Lines new business sales goals will be mutually agreed upon with Insurance Sales Center Manager
- Proven track record and aptitude toward Personal Lines sales
- Responsible for sales administration and reporting activities
- Solicit referral leads from satisfied customers who were referred to us
- Strong team player ethics, and willingness to help all reach goals
- Supervision Received: Works independently under general supervision. Work is reviewed for overall adequacy in meeting objectives
- Understand, promote and remain current on company underwriting guidelines, announcements, and memos related to changes in company policies and procedures
- Uphold the highest levels of integrity and provide exceptional customer service during all touch points with both internal and external clients

#### **CARNEIGE MORTGAGE**

Chicago, Illinois

01/2001 - 12/2004

# Mortgage Loan Officer

- Assist Mortgage Loan Officer or Mortgage Sales Manager in gathering and preparing loan submissions
- · Assist in maintaining Loan Officer calendar for client meeting, sales calls and other bank meetings
- Assist with data entry into Fulton Mortgage Company's loan origination system
- Enter the information into the company processing system
- Established relationships with local referral networks
- Follow the loan through processing to closing and make the applicant lifelong customer
- Guide the applicant through the processing procedure
- Knowledgeof processing underwriting and/or closing procedures/federal lendingregulations governing real estate lending
- Maintain a positive sales environment by educating potential buyers and referral sources as to the products and services offered by the company
- Maintain a quality network of business relationships that serve as a recurring source of referrals for new mortgage lending opportunities
- Make outbound calls and engage in electronic communications to centers of influence (COI) for business development
- Makes sales calls on potential or existing customers as established in Regions marketing plan to develop new business or retain existing business
- Manage calls efficiently and adhere to work schedule
- Review mortgage pipeline with Branch Manager and/or delegate, as directed by Branch Manager
- Set up new customer files in mortgage system, work with borrower and builder to obtain necessary information

- Stay informed of developing trends in the mortgage industry
- Work with assigned branches to provide information, training and direction regarding mortgage loan products and programs

MICROSOFT Chicago, IL

04/2000 - 02/2002

# Trouble shooting consultant

Walked customers, by phone, through problems in their software programs. Customer/client called into a 800 number to report problem(s) with their software package. I assisted resolving the problem by phone and filed necessary paperwork regarding problems and complaints.

#### EAST CHICAGO CENTRAL HIGH SCHOOL

East Chicago, IN

09/2000 - 05/2009

#### Teacher

- -- Develop and review service plans in consultation with students, and perform follow-ups assessing the quantity and quality of services provided
- -- Manage and support vision assistive technology for students and educators, including GPS systems
- -- Perform other related duties as assigned or requested
- -- Provide individual casework/case management/counseling to students and parents to alleviate conditions which interfere with the students' learning
- -- Provides reports and maintain ongoing records on those students receiving O.T. intervention
- -- Responsible for developing, monitoring, and reporting of student Individualized Education Program (IEP) goals
- -- Manage and support vision assistive technology for students and educators
- Accept and incorporate feedback on classroom performance given by the Academic Manager to ensure consistent improvement in teaching quality
- Coach and manage paid detainee workers ensuring compliance and assistance at all times within the educational environment
- Conduct highly engaging training sessions that prepare teachers to make effective home visits according to the HOME WORKS! models
- Create and maintain a positive classroom environment that promotes good behavior and adheres to our choice management system
- Develop or assist in development of schemes of work and lesson plans in line with curriculum objectives
- Develops and implements a successful classroom management system
- Draft and manage the submission process for grant proposals and associated reports to individual, corporate and family foundations, maintain a grants calendar
- Maintain communication with the Center Director and/or Assistant Director regarding work repairs and necessary classroom maintenance
- Oversee risk management, legal and insurance practices in coordination with 3rd party resources
- Provide administrative and clerical support to the leadership team (calendar, mail, copies, file management etc.)
- Provide administrative support for training sessions, assure all training materials are prepared and ready for each session
- Provides ongoing communication with Child Development Center Manager and the treatment team regarding concerns with child or parent behaviors
- Supervise and provide support for a team of Program Directors and Trainers overseeing hiring, training and staff retention efforts
- Work with the Data Specialist to support the data collection process

#### **BRADLEY ACADEMY**

Avondale, Arizona

09/2009 - 06/2018

#### Teacher

- -- Develop and review service plans in consultation with students, and perform follow-ups assessing the quantity and quality of services provided
- -- Manage and support vision assistive technology for students and educators, including GPS systems
- -- Perform other related duties as assigned or requested
- -- Provide individual casework/case management/counseling to students and parents to alleviate

- · conditions which interfere with the students' learning
- -- Provides reports and maintain ongoing records on those students receiving O.T. intervention
- -- Responsible for developing, monitoring, and reporting of student Individualized Education Program (IEP) goals
- -- Manage and support vision assistive technology for students and educators
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- Maintain communication with the Center Director and/or Assistant Director regarding work repairs and necessary classroom maintenance
- Oversee risk management, legal and insurance practices in coordination with 3rd party resources
- Provide administrative and clerical support to the leadership team (calendar, mail, copies, file management etc.)
- Provide administrative support for training sessions, assure all training materials are prepared and ready for each session
- Provides ongoing communication with Child Development Center Manager and the treatment team regarding concerns with child or parent behaviors
- Supervise and provide support for a team of Program Directors and Trainers overseeing hiring, training and staff retention efforts
- Work with the Data Specialist to support the data collection process

#### WRITER

I was a columnist and reporter for the "Post Tribune". The largest Chicagoland and Northwest Indiana newspaper. My column addressed local topic and interest in the community.

#### **EDUCATION**

# STRATFORD CAREER INSTITUTE

#### Certificate in Dental Hygenist/Assistant

2018 - 2019

Anatomy and physiology of Head and face. Learned how to apply sealants to teeth and how to take rays. Learned the history of dentistry and the common diseases that effect the mouth. Learned about anestesia and sedation. Learned pharmacology and the schedule of narcotics. Also, purchased my own copy of the "Stearns Merck Manual" the PDR of dentistry.

#### ESTRELLA MOUNTAIN COMMUNITY COLLEGE

2018 - 2019

Anatomy and Physiology. Economics. Accounting

#### TRUMAN COLLEGE

2008 - 2009

Corporate Accounting. Cost Accounting. I had superior success in this course. The professor, called his attorney from Las Vegas to ask me if I would be a Mergers and Acquisitions Consultant. They provided me with the free legal contracts to start my own consulting business for J.D. Byrider. This is a booming new enterprise because of the record number of mergers and aquisitions because of 911. This is when I purchased my own copy of Hoovers. Mr. Richard Plantain is a reference to my business skills.

#### PURDUE UNIVERSITY CALUMET

M.S.

1987 - 1989

Studied to be a English School teacher with a K-12 certification. Learned to write my own IEP, individualized Educational Plan. I have all of the special education endorsements. At the elementary/junior high level this qualifies me to teach language arts with a minor in Math and Science.

#### UNIVERSITY OF ILLINOIS

1980 – 1985 My major was psycology with a minor in criminology.

#### STRATFORD CAREER INSTITUTE

Real Estate Appraiser

2016 - 2017

Received training to be a real estates appraiser. From this I started my own business called MCN Marketing. This qualifies me to be an investor as well as an appraiser. My business consultant is Tyler Hicks a well known real estate millionaire. I also marketed "cash out' and second mortgages. I wrote my own scripts to contact potential customers by phone.

1980 – 1983 PARKLAND COLLEGE

A.A.S

1974 – 1980 RANTOUL TOWNSHIP HIGH

H.S. Diploma

CAMPAIGN COORDINATOR

My writing skills put me in contact with Jessee Jackson when he ran for president. I overseen all of his written material and campaign meetings for all of Champaign County, Illinois. Also, wrote all of Scott Kings material and organized his meetings when he ran and won the Mayor of Gary, Indiana. Wrote and organized materials for Gary Hart when he ran for president.

**SUMMARY** 

I have a very keen interest in the medical field. I finally found outwho I was created to be. I intend to put my B2B skills into the medical field. I recently done alot of research on the history of surgery. I have been doing alot of research on cancer. I receive periodicals such as the AMA, The Indian Journal Of Medicine. I often correspond withDoug Kaufman that has a daily program called "Know The Cause". All my life I have been surrounded by the medical community. My sister is a psychiatric nurse and my father was a Psychiatrist. My cousin is a Pediatric Oncologist. I grew up flipping through the DSMIII and the PDR and looking a Haldol coffee cups and prescription pads. I know my greatest value is in the medical field. Iam very excited to get into this field. I feel I will be a leader in the medical field.

AWARDS AND SERVICE

"Who's Who in American Colleges And Universities" 1984 & 1985. President of Student Government in college 1984 and Senator of Student Government 1985. The year I ran for President of Student Government was the highest voter turnout in the history of the campus.

Profile				
Lana	R	Thompson		
First Name	Middle Initial	Last Name		
900 S Idaho Rd			#49	
Street Address			Suite or Apt	
Apache Junction			AZ	85119
Oity	. Evene etve et e d	due	State	Postal Code
Mailing address (if different	from street ad	aress entered ab	love):	
Same as above				
anarae48@gmail.com				
Email Address		2		
Mobile: (480) 313-5979	Mobile:			
Primary Phone	Alternate Phone			
Are you a resident of the Ci	ty of Apache J	unction?		
r Yes r No				
Length of residency in the (	City of Anache	Junction (if anni	icable):	
3 years				
Do you own commercial pro	onerty in the C	ity of Anache Jur	action?	
	operty in the o	ity of Apacific out		
て Yes で No				
Do you operate a business	in the City of A	Apache Junction?	•	
r Yes r No				
Name and address of busin	ess (if applica	ble):		
Are you a graduate of the C	city of Apache	Junction Citizen	Leadership Institu	te?
r Yes ເ No				
Are you a registered voter?	•			
ຕ Yes ເ No				
Which Boards would you li	ke to apply for	?		
Health and Human Services Co		-		

I and D Thompson Dane 1 of ?

Are you now serving, or commission?	have you ever served, on a City of Apache Junction board or
r Yes r No	
If yes, please list name o	of board/commission and dates served:
Employee ant/Dativaman	
Employment/Retirement	π
Are you currently emplo	yed?
r Yes r No	
Mobile Juice	Associate sales rep
	indicate your former occupation or profession:
Education and Commu	nity Service
Schools Attended/Years	/Degrees Earned:
Canon McMillan Sr High 12	graduated Penn Commercial Business School Diploma
Civic Activities-Service	Organizations/Office Held/Years (If none, please state N/A)
PTA Pa. 1980-90 Commun	ity Action 1985-1988
Interests & Experience	s
•	key responsibility of board, commission or committee members to: r district, b) the citizens of Apache Junction, c) other board, ee members?

Lana D Thompson Dana 2 of 3

All members of the board must insure the concerns & interests are considered & resolved to benefit both

the citizens & our town.

Please state the reasons why you feel you are qualified to serve on this board, commission or committee:
I am a "people "person" & would really enjoy serving on the board in the interest of my fellow citizens & the city of Apache Junction. I am very goal oriented & focused.
Please state why you would like to be appointed to this city/district board, commission or committee:
I feel it would me very satisfying to help both our neighbors & our city benefit from our Council.
Resume
Upload a Resume

Dane ? of?

Profile				
Syri	<b>L</b> Middle Initial	Gerstner		
First Name	Middle Initial	Last Name		
1743 West Mockingbird Street			Suite or Ant	
Street Address			Suite or Apt	
Apache Junction			AZ State	85120 Postal Code
	we atvact ad	lduana antarad ala		. 55(6), 55(6)
Mailing address (if different fro	ım street ad	idress entered ab	oove):	
1743 W. Mockingbird St Apache Ju	unction, AZ 8	5120		
syrigerstner@icloud.com				
Email Address				
Home: (602) 875-7574	Home: (60	02) 875-7574		
Primary Phone	Alternate Phone			
Are you a resident of the City o	of Apache J	unction?		
r Yes r No				
Length of residency in the City	of Apache	Junction (if appl	icable):	
4.5 years				
Do you own commercial prope	erty in the C	ity of Apache Jui	nction?	
r Yes r No				
Do you operate a business in	the City of A	Apache Junction	?	
r Yes r No				
Name and address of busines	s (if applica	ble):		
Tiny to Teen Services, LLC 1743 \	W. Mockingbi	rd St Apache Junct	ion, AZ 85120	
Are you a graduate of the City	of Anacha	Junction Citizon	l aadarshin Institu	to?
Are you a graduate of the City	or Apacile	Junetion Citizen	Leauersinp mstitu	ic :
r Yes r No				
Are you a registered voter?				

Dane 1 of ?

Health and Human Serv Parks and Recreation C Public Arts Commission	
Are you now serving commission?	, or have you ever served, on a City of Apache Junction board or
c Yes c No	
If yes, please list nan	ne of board/commission and dates served:
-	
Employment/Retire	ment
Are you currently em	ployed?
€ Yes ← No	
r Yes r No	
F Yes C No	Job Title
Employer	Job Title ase indicate your former occupation or profession:
Employer	
Employer	ase indicate your former occupation or profession:
If you are retired, ple  Education and Com	ase indicate your former occupation or profession:
Employer  If you are retired, ple  Education and Com  Schools Attended/Ye  Missouri State Universit	ase indicate your former occupation or profession:
Employer  If you are retired, ple  Education and Com  Schools Attended/Ye  Missouri State Universit  Organizational Leaders	ase indicate your former occupation or profession:  munity Service  ears/Degrees Earned:  ty 4 Bachelors Currently active student GCU .75 year Master of Science in

Suri I Caretnar Dana 2 of 2

**Interests & Experiences** 

What do you believe the key responsibility of board, commission or committee members to: a) the city council and/or district, b) the citizens of Apache Junction, c) other board, commission or committee members?

The key responsibilities are to guide towards a sustainable future by espousing sound, ethical, and legal governance and financial management policies. I'm addition to those previously listed, making sure there are adequate resources to advance would be a key component of the board, commission, and or committee members. Ensuring active listening of the needs of citizens. Taking into consideration their stories, need for help, desires and respect of each individual. Explaining to citizens outcomes and reasons for said outcomes clearly and concisely. To other boards, commissions, members the responsibility is respect and acceptance of difference in opinions. Communication and active listening. Support to each other, the ultimate goal is provide to citizens and that will always be the basis of why working together is key.

Please state the reasons why you feel you are qualified to serve on this board, commission or committee:

Have experience on a non profit board. Am currently enrolled in Masters program and feel this experience will only bolster my role as partner on any board, committee or commission.

Please state why you would like to be appointed to this city/district board, commission or committee:

These are all of interest to me. I would even like to learn more about SMCFD

#### Resume

Syri\_L. Gerstner\_Resume.docx
Upload a Resume



# SYRI GERSTNER

# **OBJECTIVE**

To positively impact people's lives through action plans, open communication, case management and respect of the whole person.

# **SKILLS**

Ability to self-govern in an independent environment. Responsible and selfmotivated with a successful record of accomplishment at working independently and assuming additional responsibilities as needed. Diplomatic and tactful with individuals of all levels of community. Flexible and versatile, able to maintain a sense of humor under pressure. Poised and confident with demonstrated ability to transcend cultural differences.

# **EXPERIENCE**

CASE MANAGER I• A NEW LEAF • DECEMBER 2018 - CURRENT

Work cooperatively with Child Protective Services in developing assessments, plans and required periodic reports and attending meetings with CPS Staff.

Develop caring, supportive and strength-based relationships with all you come in contact that is culturally competent and trauma informed.

Provide supervision for authorized Supervised Visitation using skills and assuring safety of all parties involved.

VISITATION CENTER COORDINATOR - ARIZONANS FOR CHILDREN

MAY 2018 - DECEMBER 2018

SUPERVISED VOLUNTEERS, INTERNS, AND WORKMAN'S COMP. MANAGED DAY TO DAY REQUIRED ACTIVITIES FOR RUNNING OF BUSINESS. PLACED SUPPLY ORDERS, KEPT ACCURATE RECORDS. RECORDED AND MADE SCHEDULES, KEPT TRACK OF CHANGES.

COORDINATOR -- GRADUATE PROGRAM• FAMILY PROMISE OF GREATER PHOENIX • NOVEMBER 2014 - CURRENT Developed designed and implemented virtual program to track and assist previously homeless families navigate their return to stable housing and employment through augmentation of social media, private group page email and text communications.

Initiated classes designed to educate families in financial literacy and build budgets. Provided case management services for up to 24 months to ensure families do not return to homelessness. Reinforced families' self-sufficiency by directing them to education grants, developmental











# SKILLS -CONTINUED

Talent for quickly mastering technology and able to learn new techniques and systems. Proficient with general data entry, Sales Force, HMIS, Microsoft Excel, Word, and Photoshop.

programs, counseling services, medical/well care curriculum and other community services.

CUSTOMER SERVICE CCP • ALPINE ACCESS • AUGUST 2013 - MARCH 2015

Managed inbound customer service calls for high level delinquency clients needing to make a payment arrangement. Explained effectively and with compassion the need to bring them closer to a current payment status in order to alleviate any interruption in services. Successfully met goals and testing scores.

ROADSIDE ASSISTANT CSR • UHAUL • MARCH 2012 - FEB 2015

Managed inbound customer service calls for broke down/disabled rental vehicles involved in accidents or other mechanical issues. Ensured customer safety and wellbeing first and foremost. Assessed level of service required. Contacted appropriate service vendor. Dispatched assistance in caring/attentive manner. Ensured mechanical vender provided proficient, effective assistance.

# **VOLUNTEER EXPERIENCE OR LEADERSHIP**

Currently on the Board of Directors at Save The Family Foundation, Habitat forHumanity and on the Guest Advisory Council of Family Promise National.

I volunteer as an arbitrator to hear participants of an east valley homeless shelter request to settle a dispute or











misunderstandings.

Secondly, I volunteer at Good Shepherd Healing Ministries Horse Rescue as a groomer, clean stalls, feed and water horses.

# Education:

High School -- College Of Lake County - 2000 Missouri State University - 05/2018 Bachelors of Science Grand Canyon University - Master Expected Graduation 12/2020









Health and Human Services Commission: Submitted

Profile			
Chris	Ferrier		
First Name	Middle Initial Last Name		
515 S. Main Dr Street Address		Suite or Apt	
Apache Junction		AZ	85120
City		State	Postal Code
Mailing address (if differen	t from street address entered abo	ove):	
515 S. Main Dr			
cjferrier@gmail.com Email Address			
Hama: (400) 040 0000	Mahila: (400) 000 7007		
Home: (480) 242-8669 Primary Phone	Mobile: (480) 628-7887  Alternate Phone		
Are you a resident of the C	ity of Apache Junction?		
⊙ Yes ○ No			
Length of residency in the	City of Apache Junction (if applic	cable):	
9 years			
Do you own commercial pr	operty in the City of Apache Jun	ction?	
○ Yes ⊙ No			
Do you operate a business	in the City of Apache Junction?		
○ Yes ⊙ No			
Name and address of busin	ness (if applicable):		
Ave you a great set of the	City of Angolog Junction Citizen L		to 2
Are you a graduate of the C	City of Apache Junction Citizen L	eagersnip institu	le?
Are you a registered voter	?		
• Yes • No			
Which Boards would you li	ke to apply for?		

Submit Date: Sep 09, 2018

Chris Ferrier Page 1 of 3

commission?	de ever served, on a City of Apache Juliction board of
○ Yes ⊙ No	
If yes, please list name of board	commission and dates served:
Employment/Retirement	
Are you currently employed?	
Yes ○ No	
Enda Pharmany	Clinical Pharmaciat
Fry's Pharmacy  Employer	Clinical Pharmacist  Job Title
If you are retired, please indicate	e your former occupation or profession:
Education and Community Ser	vice
Schools Attended/Years/Degree	
•	harmacy Glendale 2009 Doctorate in Pharmacy
	ations/Office Held/Years (If none, please state N/A)
N/A	
Interests & Experiences	
	ponsibility of board, commission or committee members to: t, b) the citizens of Apache Junction, c) other board, pers?

Chris Ferrier Page 2 of 3

A) I feel my education and skills make me able to advocate for the public health, especially towards the elderly, handicapped and developmentally disabled. B) I can provide a unique service to our citizens, such as prospective medication review and diagnostic screenings. C) Since I have the daily task of using medical jargon with health care providers and using layman's terms with patients to provide interpretation, I am able to communicate and multiple layers to people to provide open communication between boards.

Please state the reasons why you feel you are qualified to serve on this board, commission or committee:

With my license, I am able to provide specialized service. With my passion, I am able to find work-arounds to make sure people can get the health services they need. With my dedication, I can provide protocols and resources for better health outcomes.

Please state why you would like to be appointed to this city/district board, commission or committee:

I have skills and training to help the health of my neighbors, not volunteering for such a task does my city a disservice.

#### Resume

Chris\_Ferrier\_Resume.docx

Upload a Resume

Chris Ferrier Page 3 of 3

# CHRIS FERRIER



CJFERRIER@GMAIL.COM



(480) 242-8669



515 S. MAIN DR. APACHE JUNTION, AZ 85120

#### PROFESSIONAL PROFILE

Licensed pharmacist with twenty years of experience in a mail order and retail setting.

#### SKILLS

Exceptional interpersonal skills with a great record of establishing positive relationships with customers, and medical professionals. Committed to providing quality patient care.

# **EXPERIENCE**

# **CLINICAL PHARMACIST/FRY'S PHARMACY**

2017 - Present

Consult with physicians and patients regarding medication dosage, drug interactions, disease management and potential side effects of prescription and OTC medications. Provide diabetic patients with preferred supplies, and review records for drug utilization review. Also provide prescription verification and interpreting prescriptions. Keep abreast of new developments within the industry.

# CLINICAL PHARMACIST/CVS CAREMARK MAIL ORDER

2011 - 2017

Responsible for educating and developing newly hired pharmacists in all aspects of clinical job functions which includes: clinical counseling, accepting new oral prescriptions orders, completing drug utilization reviews, discontinuing medications, advising physicians and members of alternative medications, updating patient profiles, completing phone transfers with other pharmacists.

#### **EDUCATION**

#### **DOCTOR OF PHARMACY/2009**

Midwestern University

# PROFESSIONAL VOLUNTEER EXPERIENCE

- Drug Takeback, April 21, 2018. Provide free health screening to patients.
- Y-Me Breast Walk, May 11, 2011. Walgreens Health Corner tour bus, lab result consultation.
- Diabetes Expo, April 26, 2010. Walgreens booth,
   Tobacco Cessation Education.