

FY20 Empowerment Systems Client Services July 2019- June 2020	July	August	September	October	November	December	January	February	March	April	May	June
Assistor Services- All Locations												
# Appointments completed	71	62	59	74	66	50	67	67	2	0	0	0
# AHCCCS applicants (total people on the application)	371	293	278	314	280	230	316	338	1	0	0	0
# SNAP applicants (total people on the application)	374	318	278	318	277	272	324	356	1	0	0	0
# Marketplace Applicants (total people on the application)	0	0	0	2	14	68	12	20	0	0	0	0
# Kidscare applicants (total people on the application)	0	1	0	2	0	4	0	0	0	0	0	0
# Vital Records applicants (total people on the application)							1	1	0	0	0	0
# ID Card or Drivers Licences (total people on the application)							0	1	0	0	0	0
Number of consumers apts assisted whose primary spoken language is Spanish	22	12	34	48	6	13	32	0	0	0	0	0
Number of General Inquires about Health insurance(phone, Emails)	36	10	23	17	9	36	35	36	0	0	0	0
The Center Services- Numbers Served												
Appointments with CAHRA Homeless/Eviction/Utilites	24	23	29	24	6	9	11	23	0	0	0	0
Appointments with AZ@Work	11	4	4	3	2	4	19	6	0	0	0	0
Appointments with DES- Char	17	8	7	6	2	3	24	9	0	0	0	0
Employment Assistance- Self service AZ@Work	5	8	2	9	1	0	3	4	0	0	0	0
Unemploment weekly filing (self service)	0	5	0	5	4	2	2	0	0	0	0	0
Resume writing (not with AZ@work)	2	2	2	2	0	0	1	1	0	0	0	0
Job Posting/Referrals	0	0	0	2	3	0	0	9	0	0	0	0
Copies/Printer/Fax- for employment	1	1	0	0	2	0	0	2	0	0	0	0
Bottle water	29	19	16	30	0	0	4	18	0	0	0	0
Center use- Computer, Phones, Fax, Copies/Printer	61	66	40	52	27	31	37	40	0	0	0	0
Doc for AHCCCS (not SNAP)	4	9	6	4	2	4	5	5	0	0	0	0
Doc for SNAP (not AHCCS)	0	0	0	0	0	0	0	0	0	0	0	0
Food Assistant (Healthy Harvest or referral to Food Banks)	12	4	3	9	7	6	5	7	0	0	0	0
Community Resource referals (to CAHRA/SS/VA/Medicare/DES/Food Banks/DORA)	6	11	1	11	4	0	11	11	0	0	0	0
Empowerment Information (Hours, location. Leasing	0	3	0	0	0	0	2	3	0	0	0	0
Health/Insurance Literacy (Info, make appointments)	0	2	0	1	0	0	0	4	0	0	0	0
Vital Records/Drivers License/ID cards (info or make appointments)							0	4	0	0	0	0
Unemploment questions- how to file	2	0	0	4	0	0	7	0	0	0	0	0
CAHRA- Utility Assistance	0	0	0	0	0	2340	6372.1	9514.72	0	0	0	0
CAHRA- Emergency Shelter	0	0	0	0	0	0	0	0	0	0	0	0
CAHRA- Eviction Prevention	0	0	0	0	0	0	1997.1	1844.25	0	0	0	0
CAHRA- Rapid Rehousing Assistance	0	0	0	0	0	0	0	0	0	0	0	0
DORA- Procedures completed (Topical Applic Fluroide Varnish/Prophylaxisix-adult/Evaluation-Periodic & Limited/Posterior Resin 1&2/Images- Intraoral-bitewing 2 & 4/Peridental Maint	0	307	178	303	192	144	241	0	0	0	0	0
Community Programs												
Healthy Harvest total Clients	195	226	239	198	230	308	261	264				
Healthy Havest total Households	94	104	104	104	100	145	123	120				
Health Harvest total box distributed	105	113	113	110	113	160	135	127				
Health Harvest total gross weight	4175	5154	3992	2493	2749	3899	4830	2576				
Volunteers												
Healthy Harvest number of volunteers	17	18	14	17	23	25	18	19	0	0	0	0

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Assistor Services- WIC Roosevelt *Lorena												
# Appointments completed	15	12	7	20	18	11	11	17	0	0	0	0
# AHCCCS applicants (total people on the application)	82	55	36	101	93	53	61	98	0	0	0	0
# SNAP applicants (total people on the application)	82	55	36	101	93	53	61	98	0	0	0	0
# Marketplace Applicants (total people on the application)	0	0	0	0	0	0	0	0	0	0	0	0
# Kidscare applicants (total people on the application)	0	0	0	0	0	0	0	0	0	0	0	0
Assistor Services- Prue Heart * Lorena STARTED Dec 4, 2019												
# Appointments completed	0	0	0	0	0	4	10	12	0	0	0	0
# AHCCCS applicants (total people on the application)						5	47	65	0	0	0	0
# SNAP applicants (total people on the application)						5	47	65	0	0	0	0
# Marketplace Applicants (total people on the application)						3	0	0	0	0	0	0
# Kidscare applicants (total people on the application)						0	0	0	0	0	0	0
Assistor Services-Phoenix Christian Clinic *Lorena												
# Appointments completed	6	22	18	22	18	10	11	11	0	0	0	0
# AHCCCS applicants (total people on the application)	39	116	91	64	81	56	53	52	0	0	0	0
# SNAP applicants (total people on the application)	39	138	91	64	81	56	53	52	0	0	0	0
# Marketplace Applicants (total people on the application)	0	0	0	2	5	0	0	0	0	0	0	0
# Kidscare applicants (total people on the application)	0	1	0	2	0	0	0	0	0	0	0	0
ACAA SNAP												
Full Service												
How Many prescreenings were completed?	0	0	0	0	0	0	0	0	0	0	0	0
How many ONLINE applications were completed?	71	66	59	66	62	48	63	67	0	0	0	0
Of ONLINE applications submitted, how many HOUSEHOLDS were new to SNAP	3	2	1	2	4	7	5	1	0	0	0	0
of ONLINE applications submitted, how many CLIENTS were new to SNAP	5	4	1	2	20	26	10	3	0	0	0	0
How many PAPER applications were completed?	0	0	0	0	0	0	0	0	0	0	0	0
of the PAPER how many households were new to SNAP	0	0	0	0	0	0	0	0	0	0	0	0
of the PAPER how many clients were new to SNAP	11	0	0	0	0	0	4	0	0	0	0	0
How many times were verification documents submitted to DES	36	34	20	32	21	13	11	20	2	0	0	0
How many times were copies of documents made for clients?	16	11	0	29	12	11	19	13	0	0	0	0
How many times were clients helped with contacting DES by phone?	24	20	19	17	10	6	15	10	0	0	0	0
How many home visits were completed?	0	0	0	0	0	0	0	0	0	0	0	0
Self Service												
# of times clients used agency computers to complete a benefits prescreening	0	1	0	0	0	0	0	0	0	0	0	0
# of times clients used specified agency resources for SNAP-related purposes	0	0	0	0	0	0	0	0	0	0	0	0
# of time clients used specified agency telephones for SNAP-related purposes	0	0	0	0	0	0	0	0	0	0	0	0
# of times clients used agency computers to submit a SNAP-only or SNAP combination application online (do not count non-SNAP applications)	0	0	0	0	0	0	0	0	0	0	0	0
# of paper applications given to the public	0	0	0	0	0	0	0	0	0	0	0	0
Information Distributed												
# of specific materials distributed during the month	80	15	35	180	0	0	0	20	45	0	0	0
# of times clients were educated on the benefits of SNAP participation and how to navigate the enrollment process	80	0	0	180	0	3	0	10	45	0	0	0

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# of events your agency hosted or co-hosted (events can range from small community gatherings to full-scale, multi-agency health or benefits fairs)	1	0	0	0	0	0	0	1	0	0	0	0
# of potentially SNAP-eligible persons with which contact was made during the event(s). "Contact" ranges from handing out a reinforcement item to appointment setting.	75	0	0	0	0	0	0	0	0	0	0	0
# of events your agency attended but did not host or co-host (events can range from small community gatherings to full-scale, multi-agency health or benefits fairs)	1	1	1	2	0	0	0	0	1	0	0	0
# of potentially SNAP-eligible persons with which contact was made during the event(s). "Contact" ranges from handing out a reinforcement item to appointment setting.	5	5	3	180	0	0	0	0	77	0	0	0
# of times home visits were completed in order to provide information related to the benefits of SNAP enrollment and navigating the certification process	0	0	0	0	0	0	0	0	0	0	0	0
Coordination												
# of persons online during the live Partnership Webinar on the second Wednesday of the month. Count staff and volunteers.	1	1	0	2	1	2	2	1	1	0	0	0
if no one from your agency attended the live Partnership Webinar, enter the number of persons who viewed the recording of the presentation	0	0	1	0	1	0	0	0	0	0	0	0
# of staff or volunteers who attended a DES-facilitated training. Do not count the partnership webinar for this question	1	0	0	0	2	0	2	0	0	0	0	0
# of staff or volunteers who attended a SNAP-related training that was provided by any organization other than DES or ACAA	0	0	0	0	0	0	0	0	0	0	0	0
# of times your agency's staff or volunteers provided SNAP-related training to other staff or volunteers of your agency	0	0	0	0	0	0	0	0	0	0	0	0
# of staff and volunteers who attended internal, SNAP-related training	0	0	0	0	0	0	0	0	0	0	0	0
Creighton School District Partnership 7/10/2018												
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Creighton School District Partnership event 7/18/2019												